

Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Northwest Region - CY 2004

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
Group - 1 Roadway Maintenance and Operations										
1A1 Pavement Patching and Repair			✓	⊙						
1A2 Crack Sealing				✓		⊙				
1A3 Shoulder Maintenance				✓	⊙					
1A4 Sweeping and Cleaning		✓		⊙						
1B1 Safety Patrol		✓				⊙				
Group - 2 Drainage Maintenance and Slope Repair										
2A1 Maintain Ditches					✓	⊙				
2A2 Maintain Culverts					✓		⊙			
2A3 Maintain Catch Basins and Inlets					✓	⊙				
2A4 Maintain Detention/Retention Basins						✓ ⊙				
2A5 Slope Repair		✓				⊙				
Group - 3 Roadside and Vegetation Management										
3A1 Litter Pickup								⊙		✓
3A2 Noxious Weed Control		✓		⊙						
3A3 Nuisance Vegetation Control			✓		⊙					
3A4 Control of Vegetation Obstructions						⊙	✓			
3A5 Landscape Maintenance							✓ ⊙			
Group - 4 Bridge and Urban Tunnel Maintenance and Operations										
4A1 Bridge Deck Repair				✓			⊙			
4A2 Structural Bridge Repair						⊙			✓	
4A3 Bridge Cleaning			✓			⊙				
4B1 Movable and Floating Bridge Operations			✓	⊙						
4B2 Keller Ferry Operations				⊙						
4B3 Urban Tunnel Systems				✓	⊙					
Group - 5 Snow and Ice Control Operations										
5B1 Snow and Ice Control Operations					⊙	✓				
Group - 6 Traffic Control Maintenance and Operations										
6A1 Pavement Striping Maintenance					⊙	✓				
6A2 Raised/Depressed Pavement Marker Maintenance						✓ ⊙				
6A3 Pavement Marking Maintenance						✓	⊙			
6A4 Regulatory Sign Maintenance		✓				⊙				
6A5 Guide Sign Maintenance		✓			⊙					
6A6 Guidepost Maintenance							✓ ⊙			
6A7 Guardrail Maintenance			✓ ⊙							
6B1 Traffic Signal Systems						⊙		✓		
6B2 Highway Lighting Systems		✓		⊙						
6B3 Intelligent Traffic Systems						✓ ⊙				
6B4 Permits				✓ ⊙						
Group - 7 Rest Area Operations										
7B1 Rest Area Operations				⊙	✓					

Key

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Northwest Region Area 1 - CY 2004

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
Group - 1 Roadway Maintenance and Operations											
1A1 Pavement Patching and Repair	✓				⊙						
1A2 Crack Sealing						✓ ⊙					
1A3 Shoulder Maintenance					✓	⊙					
1A4 Sweeping and Cleaning	✓			⊙							
Group - 2 Drainage Maintenance and Slope Repair											
2A1 Maintain Ditches				✓		⊙					
2A2 Maintain Culverts							⊙			✓	
2A3 Maintain Catch Basins and Inlets					⊙		✓				
2A5 Slope Repair			✓		⊙						
Group - 3 Roadside and Vegetation Management											
3A1 Litter Pickup								⊙		✓	
3A2 Noxious Weed Control			✓	⊙							
3A3 Nuisance Vegetation Control		✓		⊙							
3A4 Control of Vegetation Obstructions			✓			⊙					
Group - 4 Bridge and Urban Tunnel Maintenance and Operations											
4A1 Bridge Deck Repair				✓		⊙					
4A3 Bridge Cleaning		✓				⊙					
Group - 5 Snow and Ice Control Operations											
5B1 Snow and Ice Control Operations					⊙	✓					
Group - 6 Traffic Control Maintenance and Operations											
6A2 Raised/Depressed Pavement Marker Maintenance						✓ ⊙					
6A3 Pavement Marking Maintenance						✓	⊙				
6A6 Guidepost Maintenance							⊙		✓		
6A7 Guardrail Maintenance		✓	⊙								

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Northwest Region Area 2 - CY 2004

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
Group - 1 Roadway Maintenance and Operations										
1A1 Pavement Patching and Repair	✓				⊙					
1A2 Crack Sealing		✓				⊙				
1A3 Shoulder Maintenance					✓	⊙				
1A4 Sweeping and Cleaning	✓			⊙						
Group - 2 Drainage Maintenance and Slope Repair										
2A1 Maintain Ditches				✓		⊙				
2A2 Maintain Culverts		✓					⊙			
2A3 Maintain Catch Basins and Inlets				✓		⊙				
2A5 Slope Repair	✓					⊙				
Group - 3 Roadside and Vegetation Management										
3A1 Litter Pickup								⊙		✓
3A2 Noxious Weed Control				⊙	✓					
3A3 Nuisance Vegetation Control				✓	⊙					
3A4 Control of Vegetation Obstructions						⊙			✓	
Group - 4 Bridge and Urban Tunnel Maintenance and Operations										
4A1 Bridge Deck Repair				✓			⊙			
4A3 Bridge Cleaning				✓			⊙			
Group - 5 Snow and Ice Control Operations										
5B1 Snow and Ice Control Operations		✓				⊙				
Group - 6 Traffic Control Maintenance and Operations										
6A2 Raised/Depressed Pavement Marker Maintenance						⊙		✓		
6A3 Pavement Marking Maintenance				✓				⊙		
6A6 Guidepost Maintenance							✓	⊙		
6A7 Guardrail Maintenance			⊙		✓					

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Northwest Region Area 3 - CY 2004

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 +	4.9 D	5.0 -	5.9 F	5.9 -
Group - 1 Roadway Maintenance and Operations											
1A1 Pavement Patching and Repair					⊙		✓				
1A2 Crack Sealing			✓			⊙					
1A3 Shoulder Maintenance		✓			⊙						
1A4 Sweeping and Cleaning		✓		⊙							
Group - 2 Drainage Maintenance and Slope Repair											
2A1 Maintain Ditches				✓		⊙					
2A2 Maintain Culverts	✓						⊙				
2A3 Maintain Catch Basins and Inlets			✓			⊙					
2A5 Slope Repair	✓					⊙					
Group - 3 Roadside and Vegetation Management											
3A1 Litter Pickup								✓ ⊙			
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control	✓			⊙							
3A4 Control of Vegetation Obstructions						✓ ⊙					
Group - 4 Bridge and Urban Tunnel Maintenance and Operations											
4A1 Bridge Deck Repair	✓						⊙				
4A3 Bridge Cleaning				✓		⊙					
Group - 5 Snow and Ice Control Operations											
5B1 Snow and Ice Control Operations					⊙	✓					
Group - 6 Traffic Control Maintenance and Operations											
6A2 Raised/Depressed Pavement Marker Maintainer				✓		⊙					
6A3 Pavement Marking Maintenance							⊙	✓			
6A6 Guidepost Maintenance						✓	⊙				
6A7 Guardrail Maintenance		✓	⊙								

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Northwest Region Area 4 - CY 2004

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
Group - 1 Roadway Maintenance and Operations										
1A1 Pavement Patching and Repair				✓	⊙					
1A2 Crack Sealing					✓	⊙				
1A3 Shoulder Maintenance				✓	⊙					
1A4 Sweeping and Cleaning		✓		⊙						
Group - 2 Drainage Maintenance and Slope Repair										
2A1 Maintain Ditches						✓	⊙			
2A2 Maintain Culverts							⊙	✓		
2A3 Maintain Catch Basins and Inlets		✓			⊙					
2A5 Slope Repair				✓	⊙					
Group - 3 Roadside and Vegetation Management										
3A1 Litter Pickup								⊙		✓
3A2 Noxious Weed Control	✓			⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions						⊙			✓	
Group - 4 Bridge and Urban Tunnel Maintenance and Operations										
4A1 Bridge Deck Repair				✓		⊙				
4A3 Bridge Cleaning		✓				⊙				
Group - 5 Snow and Ice Control Operations										
5B1 Snow and Ice Control Operations					⊙				✓	
Group - 6 Traffic Control Maintenance and Operations										
6A2 Raised/Depressed Pavement Marker Maintenance						✓	⊙			
6A3 Pavement Marking Maintenance						✓	⊙			
6A6 Guidepost Maintenance							⊙	✓		
6A7 Guardrail Maintenance			✓	⊙						

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Maintenance Accountability Process
Activity Service Level Targets and Service Levels Delivered
Northwest Region Area 5 - CY 2004

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
Group - 1 Roadway Maintenance and Operations											
1A1 Pavement Patching and Repair		✓		⊙							
1A2 Crack Sealing		✓				⊙					
1A3 Shoulder Maintenance		✓			⊙						
1A4 Sweeping and Cleaning				⊙		✓					
Group - 2 Drainage Maintenance and Slope Repair											
2A1 Maintain Ditches						⊙				✓	
2A2 Maintain Culverts				✓			⊙				
2A3 Maintain Catch Basins and Inlets					⊙			✓			
2A5 Slope Repair	✓				⊙						
Group - 3 Roadside and Vegetation Management											
3A1 Litter Pickup								⊙			✓
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control					⊙	✓					
3A4 Control of Vegetation Obstructions						⊙		✓			
Group - 4 Bridge and Urban Tunnel Maintenance and Operations											
4A1 Bridge Deck Repair							✓ ⊙				
4A3 Bridge Cleaning			✓			⊙					
Group - 5 Snow and Ice Control Operations											
5B1 Snow and Ice Control Operations						✓ ⊙					
Group - 6 Traffic Control Maintenance and Operations											
6A2 Raised/Depressed Pavement Marker Maintenance						✓ ⊙					
6A3 Pavement Marking Maintenance							⊙	✓			
6A6 Guidepost Maintenance							⊙	✓			
6A7 Guardrail Maintenance		✓	⊙								

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Maintenance Accountability Process
***** Service Level Report By Region *****

Region: **Northwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			SF/LM	SL	SF/LM	SL	
1A1 - Pavement Patching and Repair							SL Target: 2.99
	1						
Area 1 average:			134	1.1	346	1.3	1.2
	2						
Area 2 average:			253	1.3	99	1.1	1.2
	3						
Area 3 average:			4470	3.8	4190	3.7	3.8
	4						
Area 4 average:			2240	3.1	882	1.9	2.5
	5						
Area 5 average:			170	1.2	1811	2.8	2.0
Northwest Region average:				2.1		2.2	2.1

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			LF/LM	SL	LF/LM	SL	
1A2 - Crack Sealing							SL Target: 3.99
	1						
Area 1 average:			1024	4.0	925	3.8	3.9
	2						
Area 2 average:			159	1.6	215	1.9	1.7
	3						
Area 3 average:			320	2.3	295	2.2	2.2
	4						
Area 4 average:			594	3.2	551	3.1	3.1
	5						
Area 5 average:			153	1.6	198	1.8	1.7
Northwest Region average:				2.5		2.6	2.6

Maintenance Accountability Process
***** Service Level Report By Region *****

Region: **Northwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% SF	SL	% SF	SL	
1A3 - Shoulder Maintenance							SL Target: 3.25
	1						
Area 1 average:			3.9%	3.0	3.87%	2.9	2.9
	2						
Area 2 average:			3.46%	2.7	4.2%	3.1	2.9
	3						
Area 3 average:			0.95%	1.5	1.24%	1.6	1.5
	4						
Area 4 average:			3.27%	2.6	3.14%	2.6	2.6
	5						
Area 5 average:			1.64%	1.8	1.67%	1.8	1.8
Northwest Region average:				2.3		2.4	2.4
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% SF	SL	% SF	SL	
1A4 - Sweeping and Cleaning							SL Target: 2.75
	1						
Area 1 average:			0.22%	1.0	0.11%	1.0	1.0
	2						
Area 2 average:			0.23%	1.0	0.34%	1.1	1.1
	3						
Area 3 average:			1.41%	1.3	4.6%	1.9	1.6
	4						
Area 4 average:			1.96%	1.4	3.88%	1.8	1.6
	5						
Area 5 average:			17.31%	3.7	9.84%	3.0	3.3
Northwest Region average:				1.7		1.8	1.7
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Hrs/CLM	SL	Hrs/CLM	SL	
1B1 - Safety Patrol							SL Target: 3.75
Area average:							
Northwest Region average:					26	1.4	1.4

Maintenance Accountability Process
***** Service Level Report By Region *****

Region: **Northwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A1 - Maintain Ditches							SL Target: 3.75
	1						
Area 1 average:			3.18%	2.5	3.96%	2.7	2.6
	2						
Area 2 average:			2.36%	2.3	4.09%	2.8	2.6
	3						
Area 3 average:			2.76%	2.4	3.75%	2.7	2.6
	4						
Area 4 average:			5.92%	3.2	7.41%	3.5	3.3
	5						
Area 5 average:			13.01%	4.6	17.16%	5.4	5.0
Northwest Region average:				3.0		3.4	3.2

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A2 - Maintain Culverts							SL Target: 4.25
	1						
Area 1 average:			15.38%	4.5	25.53%	5.6	5.0
	2						
Area 2 average:			3.23%	2.4	0%	1.0	1.7
	3						
Area 3 average:			0%	1.0	0%	1.0	1.0
	4						
Area 4 average:			26.09%	5.6	7.69%	3.5	4.6
	5						
Area 5 average:			11.11%	4.1	0%	1.0	2.6
Northwest Region average:				3.5		2.4	3.0

Maintenance Accountability Process
***** Service Level Report By Region *****

Region: **Northwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A3 - Maintain Catch Basins and Inlets							SL Target: 3.25
	1						
Area 1 average:			14.71%	4.0	14.29%	3.9	3.9
	2						
Area 2 average:			12.9%	3.7	0%	1.0	2.4
	3						
Area 3 average:			1.91%	1.6	2.2%	1.7	1.7
	4						
Area 4 average:			2.79%	1.9	0%	1.0	1.5
	5						
Area 5 average:			26.09%	4.7	18.82%	4.3	4.5
Northwest Region average:				3.2		2.4	2.8
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
2A4 - Maintain Detention/Retention Basins							SL Target:
Area average:							
Northwest Region average:			8.5%	3.7			3.7
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% CLM	SL	% CLM	SL	
2A5 - Slope Repair							SL Target: 3.25
	1						
Area 1 average:			4.05%	3.0	0%	1.0	2.0
	2						
Area 2 average:			0%	1.0	0%	1.0	1.0
	3						
Area 3 average:			0%	1.0	0%	1.0	1.0
	4						
Area 4 average:			2.9%	2.4	2.74%	2.4	2.4
	5						
Area 5 average:			0%	1.0	0%	1.0	1.0
Northwest Region average:				1.7		1.3	1.5

Maintenance Accountability Process
***** Service Level Report By Region *****

Region: **Northwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			EA/CLM	SL	EA/CLM	SL	
3A1 - Litter Pickup							SL Target: 4.75
	1						
Area 1 average:			1154	5.3	1086	5.2	5.2
	2						
Area 2 average:			1275	5.5	750	4.5	5.0
	3						
Area 3 average:			714	4.4	891	4.8	4.6
	4						
Area 4 average:			969	4.9	1507	5.9	5.4
	5						
Area 5 average:			5632	5.9	2672	5.9	5.9
Northwest Region average:				5.2		5.3	5.2

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A2 - Noxious Weed Control							SL Target: 2.75
	1						
Area 1 average:			1.98%	2.7	0.81%	1.8	2.2
	2						
Area 2 average:			3.15%	3.3	1.99%	2.7	3.0
	3						
Area 3 average:			0.23%	1.2	0.01%	1.0	1.1
	4						
Area 4 average:			0%	1.0	0.04%	1.0	1.0
	5						
Area 5 average:			0.03%	1.0	0.03%	1.0	1.0
Northwest Region average:				1.8		1.5	1.7

Maintenance Accountability Process
***** Service Level Report By Region *****

Region: **Northwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A3 - Nuisance Vegetation Control							SL Target: 2.99
	1						
Area 1 average:			0.8%	1.3	0.56%	1.2	1.3
	2						
Area 2 average:			4.64%	2.9	2.07%	1.8	2.3
	3						
Area 3 average:			0.51%	1.2	0.56%	1.2	1.2
	4						
Area 4 average:			0.69%	1.3	2.8%	2.1	1.7
	5						
Area 5 average:			5.82%	3.2	5.97%	3.2	3.2
Northwest Region average:				2.0		1.9	1.9
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% CLM	SL	% CLM	SL	
3A4 - Control of Vegetation Obstructions							SL Target: 3.75
	1						
Area 1 average:			1.35%	2.9	0%	1.0	1.9
	2						
Area 2 average:			5.48%	4.8	5.33%	4.7	4.8
	3						
Area 3 average:			1.35%	2.9	4%	4.2	3.5
	4						
Area 4 average:			5.8%	4.9	6.85%	5.2	5.1
	5						
Area 5 average:			7.89%	5.5	1.32%	2.8	4.1
Northwest Region average:				4.2		3.6	3.9
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
3A5 - Landscape Maintenance							SL Target: 3.99
Area average:							
Northwest Region average:					5.8	3.9	3.9

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Region: **Northwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
4A1 - Bridge Deck Repair							SL Target: 3.99
	1						
Area 1 average:					0.0109%	2.7	2.7
	2						
Area 2 average:					0.0058%	2.3	2.3
	3						
Area 3 average:					0%	1.0	1.0
	4						
Area 4 average:					0.0077%	2.4	2.4
	5						
Area 5 average:					0.0464%	3.9	3.9
Northwest Region average:						2.5	2.5
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Completed	SL	% Completed	SL	
4A2 - Structural Bridge Repair							SL Target: 3.75
Area average:							
Northwest Region average:					50%	5.0	5.0
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
4A3 - Bridge Cleaning							SL Target: 3.75
	1						
Area 1 average:					2.17	1.7	1.7
	2						
Area 2 average:					3.75	2.4	2.4
	3						
Area 3 average:					3.57	2.3	2.3
	4						
Area 4 average:					2.75	1.9	1.9
	5						
Area 5 average:					3.16	2.1	2.1
Northwest Region average:						2.1	2.1
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Delayed	SL	% Delayed	SL	
4B1 - Movable and Floating Bridge Operations							SL Target: 2.75
Area average:							
Northwest Region average:					2%	2.0	2.0

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Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
4B2 - Keller Ferry Operations							SL Target: 2.75
Area average:							
Northwest Region average:							
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Closure/Year	SL	Closure/Year	SL	
4B3 - Urban Tunnel Systems							SL Target: 2.99
Area average:							
Northwest Region average:					7	2.4	2.4
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
5B1 - Snow and Ice Control Operations							SL Target:
	1						
Area 1 average:			3.7	3.7			3.7
	2						
Area 2 average:			1.9	1.9			1.9
	3						
Area 3 average:			3.6	3.6			3.6
	4						
Area 4 average:			5	5.0			5.0
	5						
Area 5 average:			3	3.0			3.0
Northwest Region average:				3.4			3.4
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A1 - Pavement Striping Maintenance							SL Target: 2.99
Area average:							
Northwest Region average:			13.81%	4.8	1.96%	2.2	3.5

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Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A2 - Raised/Depressed Pavement Marker Maintenance							SL Target: 3.75
	1						
Area 1 average:			11%	3.1	14.18%	3.4	3.3
	2						
Area 2 average:			19.63%	4.0	25.23%	4.5	4.2
	3						
Area 3 average:			9.88%	3.0	4.12%	1.8	2.4
	4						
Area 4 average:			14.5%	3.5	11.88%	3.2	3.3
	5						
Area 5 average:			23.28%	4.3	6.05%	2.2	3.3
Northwest Region average:				3.6		3.0	3.3
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A3 - Pavement Marking Maintenance							SL Target: 4.25
	1						
Area 1 average:			25.71%	4.6	7.45%	2.7	3.6
	2						
Area 2 average:			6.11%	2.5	6.8%	2.6	2.6
	3						
Area 3 average:			34.55%	5.5	18.37%	3.8	4.6
	4						
Area 4 average:			15.88%	3.6	11.54%	3.2	3.4
	5						
Area 5 average:			23.44%	4.3	24.36%	4.4	4.4
Northwest Region average:				4.1		3.3	3.7
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A4 - Regulatory Sign Maintenance							SL Target: 3.75
Area average:							
Northwest Region average:			0%	1.0	1.54%	2.5	1.8
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A5 - Guide Sign Maintenance							SL Target: 2.99
Area average:							
Northwest Region average:			0.55%	1.3	2.67%	2.2	1.7

Maintenance Accountability Process
***** Service Level Report By Region *****

Region: **Northwest**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A6 - Guidepost Maintenance							SL Target: 4.25
	1						
Area 1 average:			22.62%	5.3	12.71%	4.3	4.8
	2						
Area 2 average:			8.45%	3.7	9.05%	3.8	3.8
	3						
Area 3 average:			7.53%	3.5	6.06%	3.2	3.4
	4						
Area 4 average:			12.5%	4.3	19.2%	4.9	4.6
	5						
Area 5 average:			18.99%	4.9	8.05%	3.6	4.3
Northwest Region average:				4.3		4.0	4.1
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A7 - Guardrail Maintenance							SL Target: 2.25
	1						
Area 1 average:			0.19%	1.2	0.69%	1.7	1.4
	2						
Area 2 average:			0.31%	1.3	9.07%	4.8	3.1
	3						
Area 3 average:			0.79%	1.8	0.16%	1.2	1.5
	4						
Area 4 average:			0.76%	1.8	1.96%	2.5	2.1
	5						
Area 5 average:			1.27%	2.1	0.74%	1.7	1.9
Northwest Region average:				1.6		2.4	2.0
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	
6B1 - Traffic Signal Systems							SL Target: 3.75
Area average:							
Northwest Region average:					2.31	4.3	4.3
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Mlfctn	SL	% Mlfctn	SL	
6B2 - Highway Lighting Systems							SL Target: 2.75
Area average:							
Northwest Region average:			2.54%	1.5	4.9%	2.0	1.7

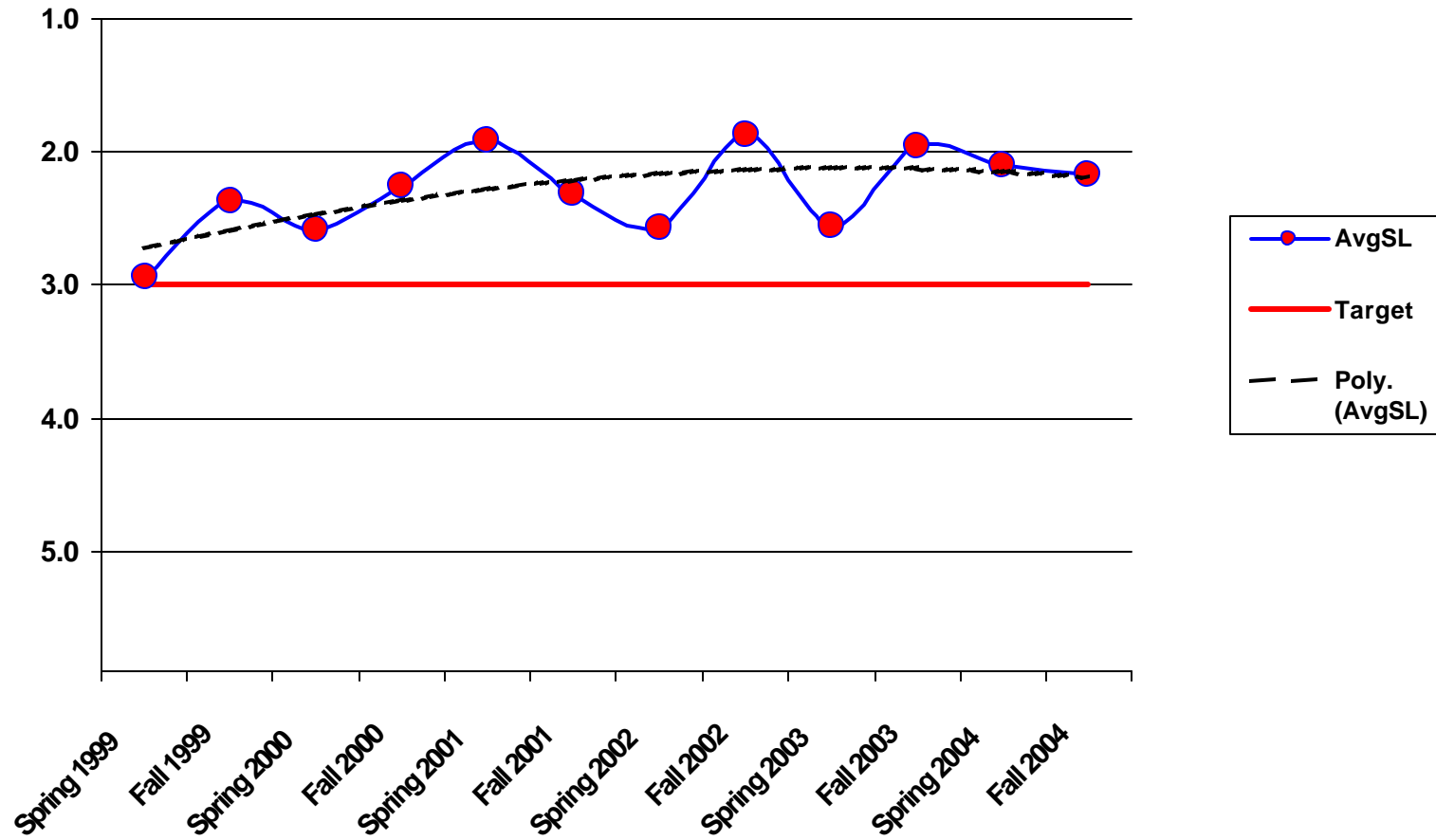
Maintenance Accountability Process
***** Service Level Report By Region *****

Region: **Northwest**

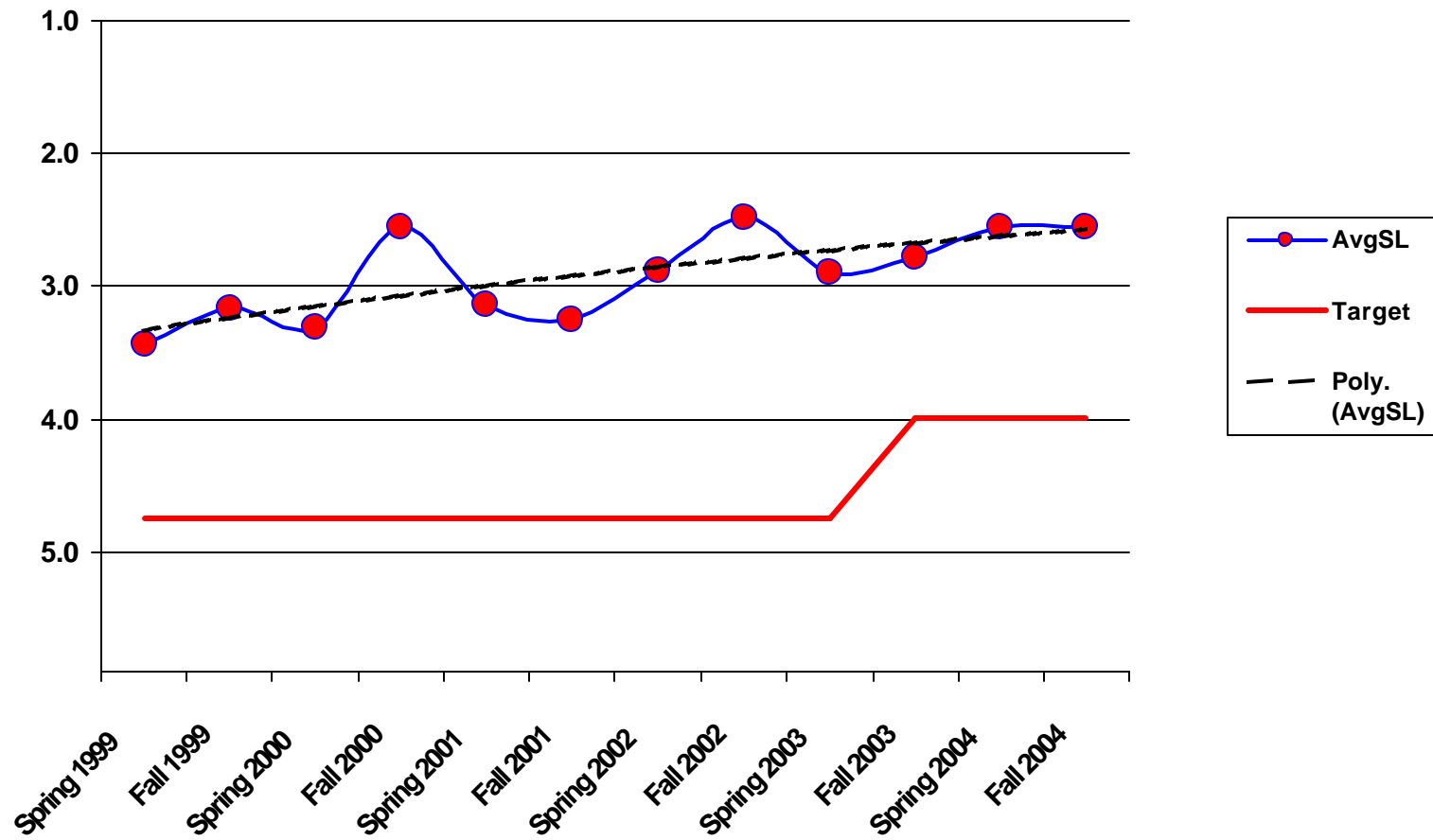
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	
6B3 - Intelligent Traffic Systems							SL Target: 3.75
Area average:							
Northwest Region average:					1.34	3.3	3.3

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
7B1 - Rest Area Operations							SL Target: 2.75
Area average:							
Northwest Region average:					8	2.8	2.8

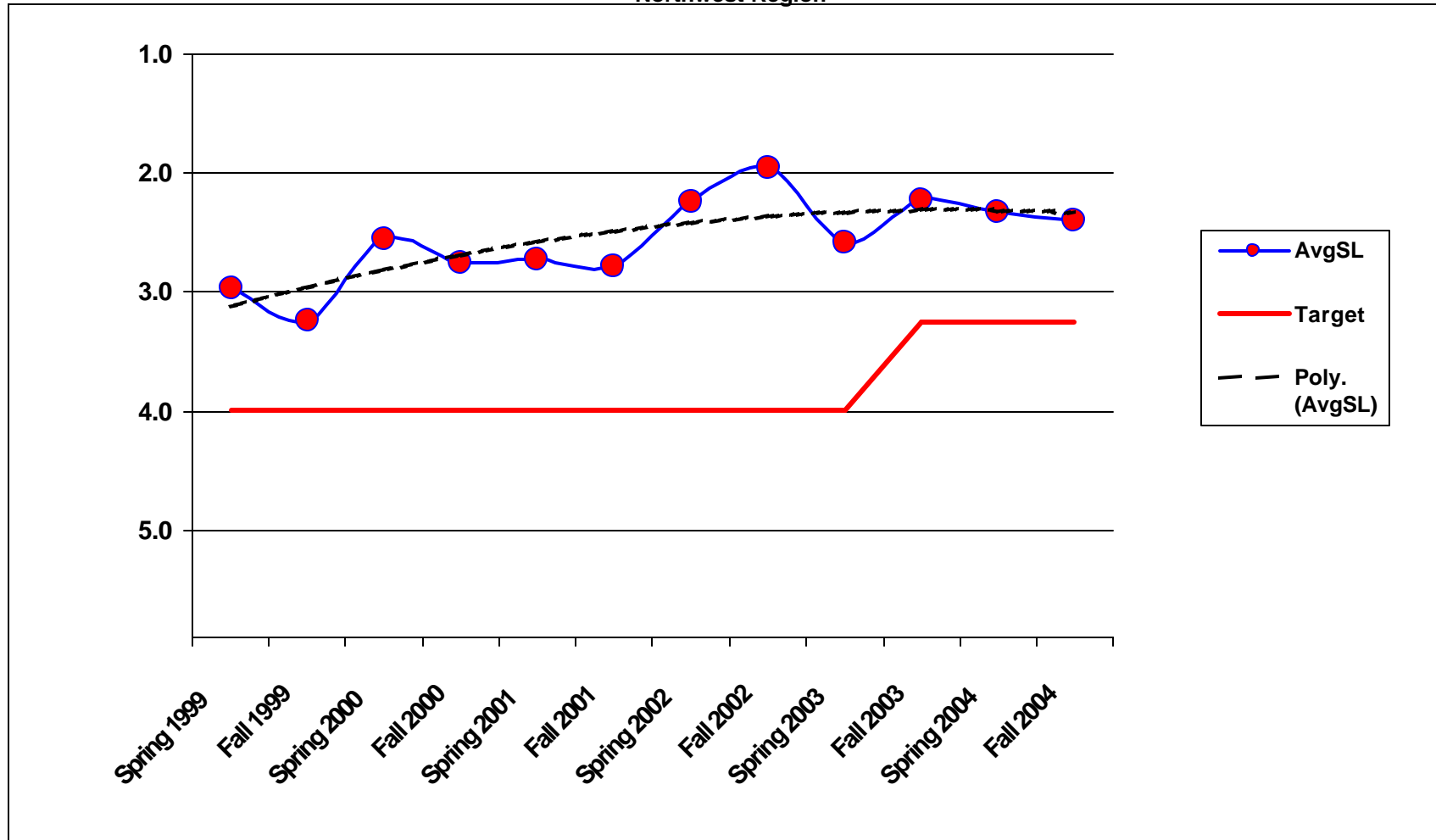
1A1 - Pavement Patching and Repair Northwest Region



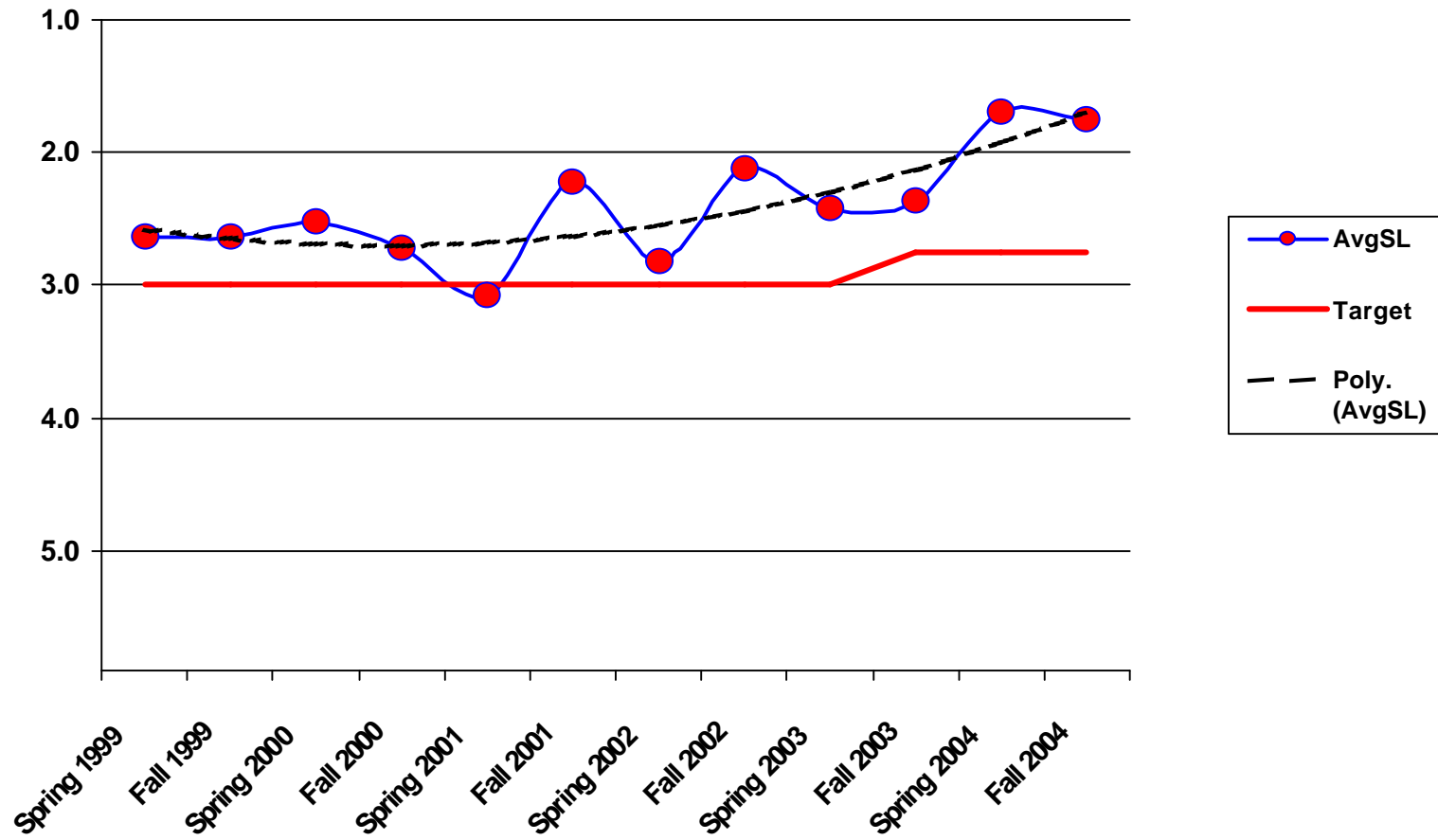
1A2 - Crack Sealing Northwest Region



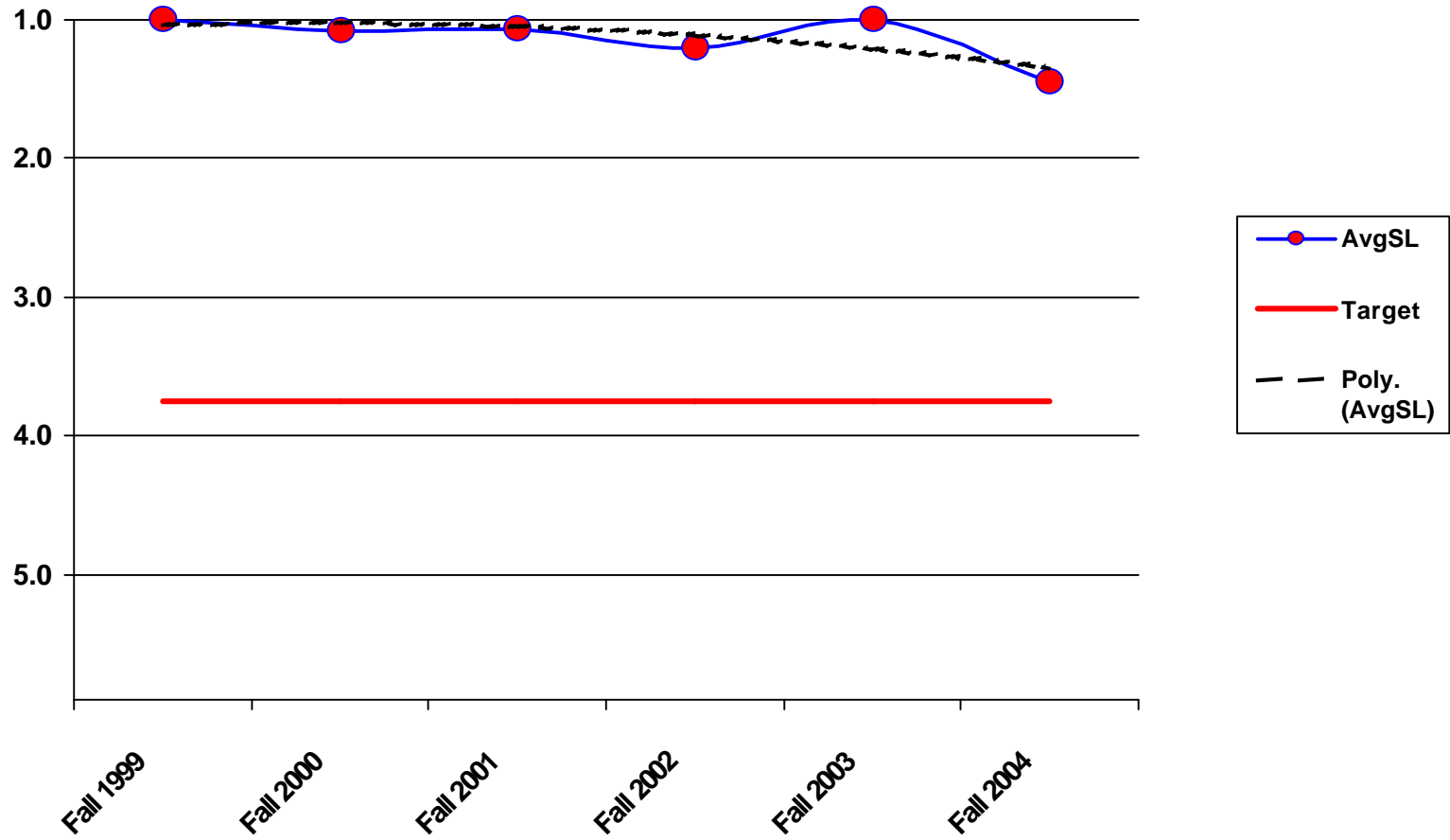
1A3 - Shoulder Maintenance Northwest Region



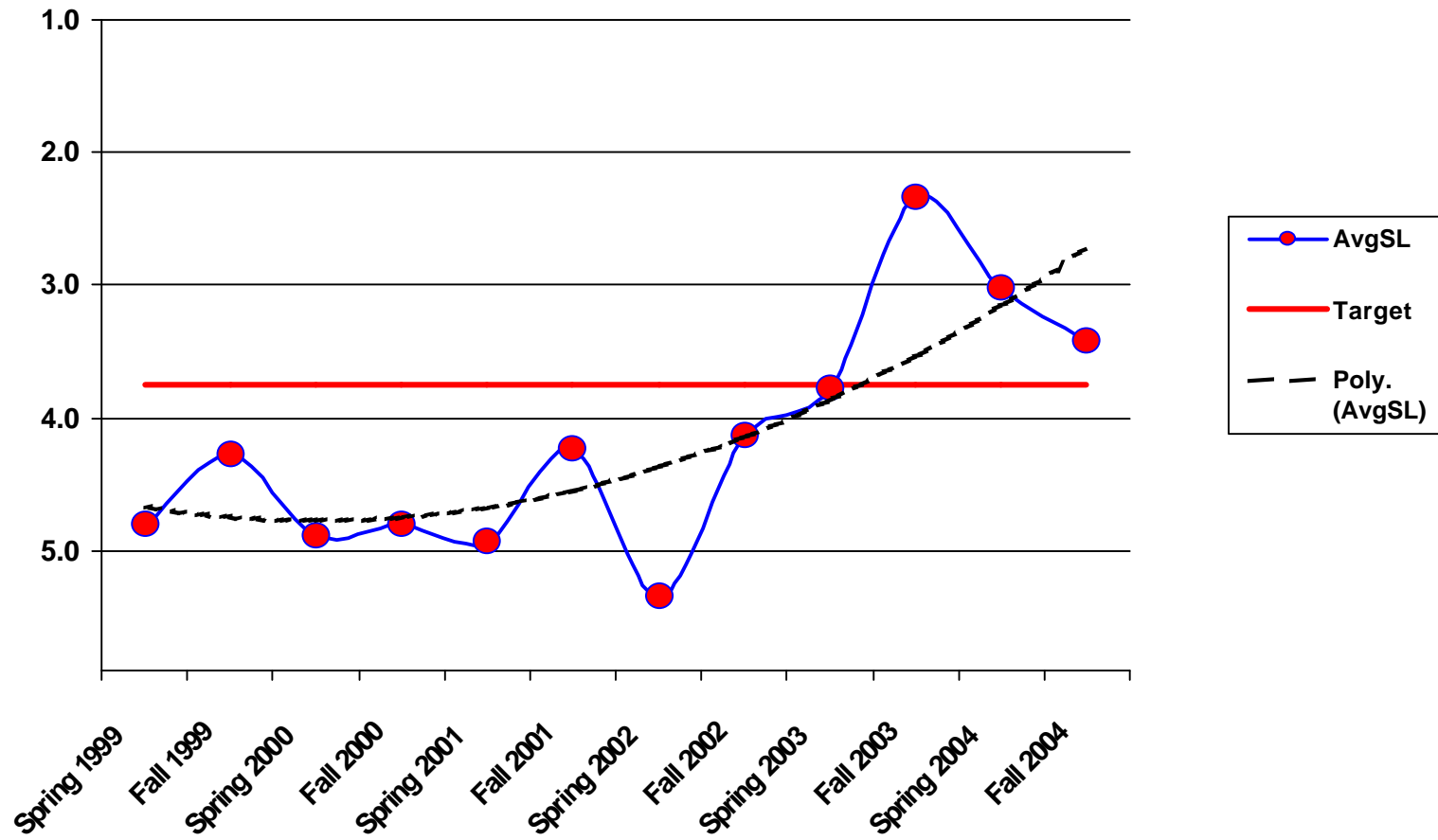
1A4 - Sweeping and Cleaning
Northwest Region



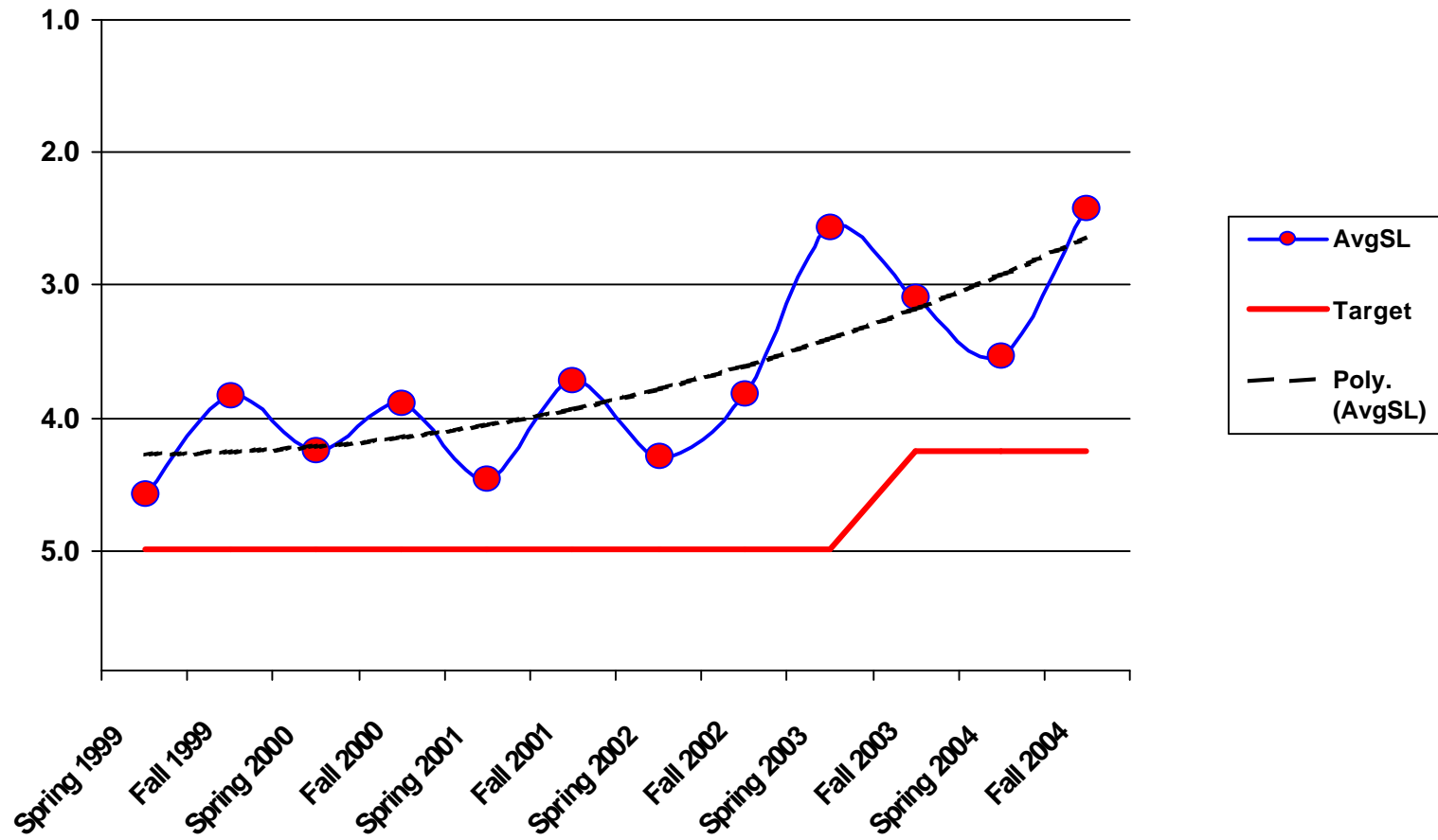
1B1 - Safety Patrol
Northwest Region



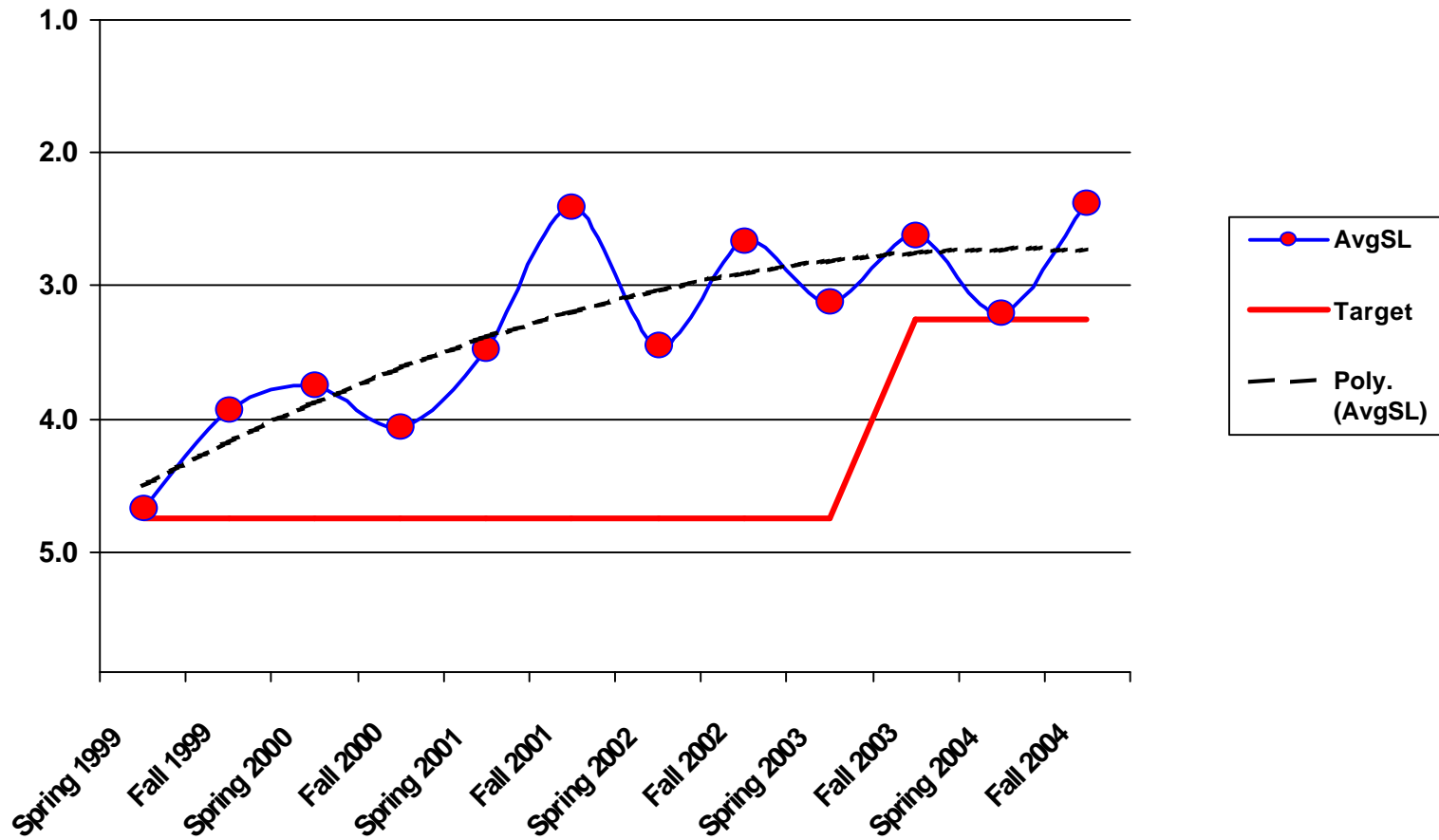
2A1 - Maintain Ditches
Northwest Region



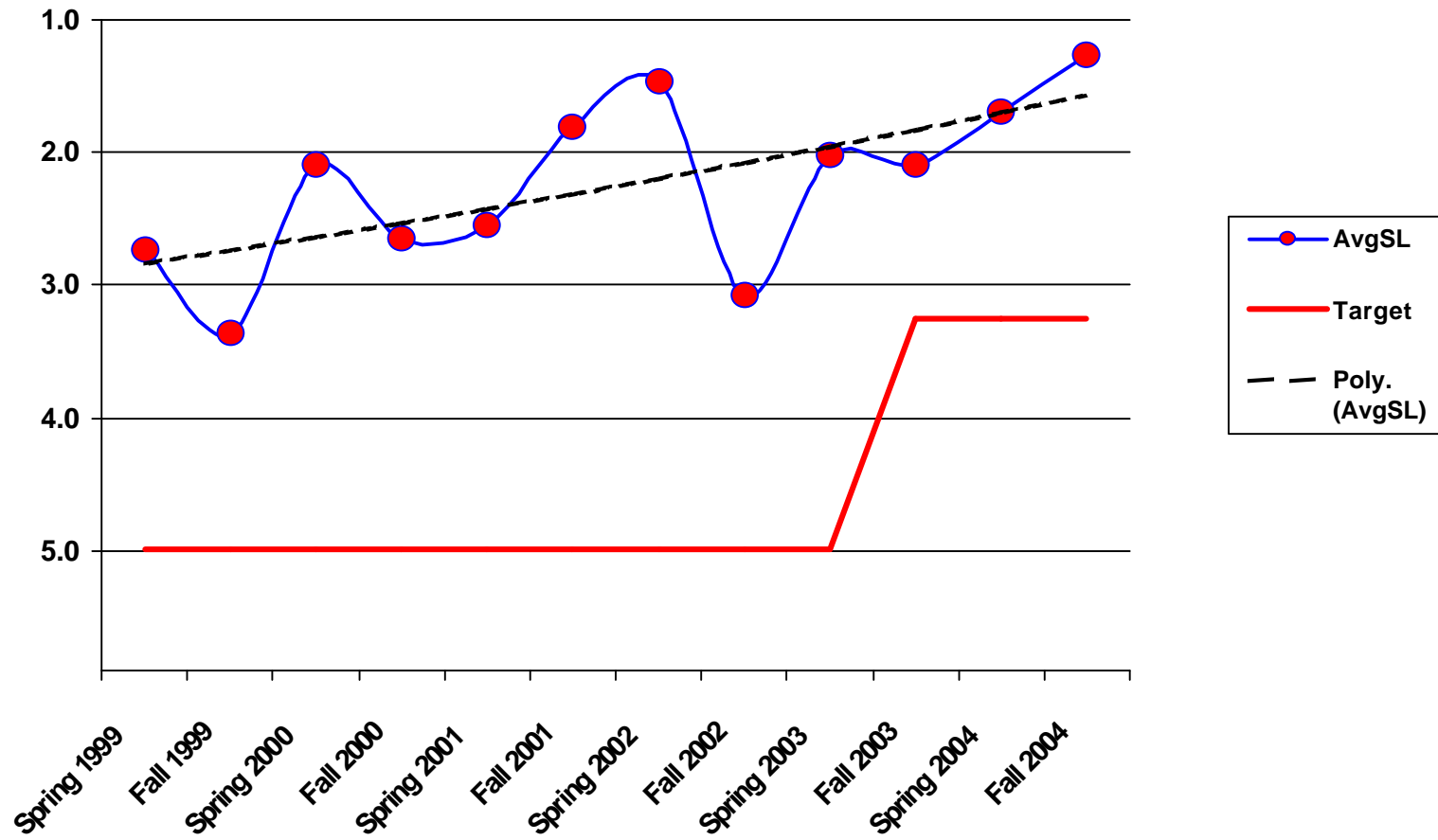
2A2 - Maintain Culverts
Northwest Region



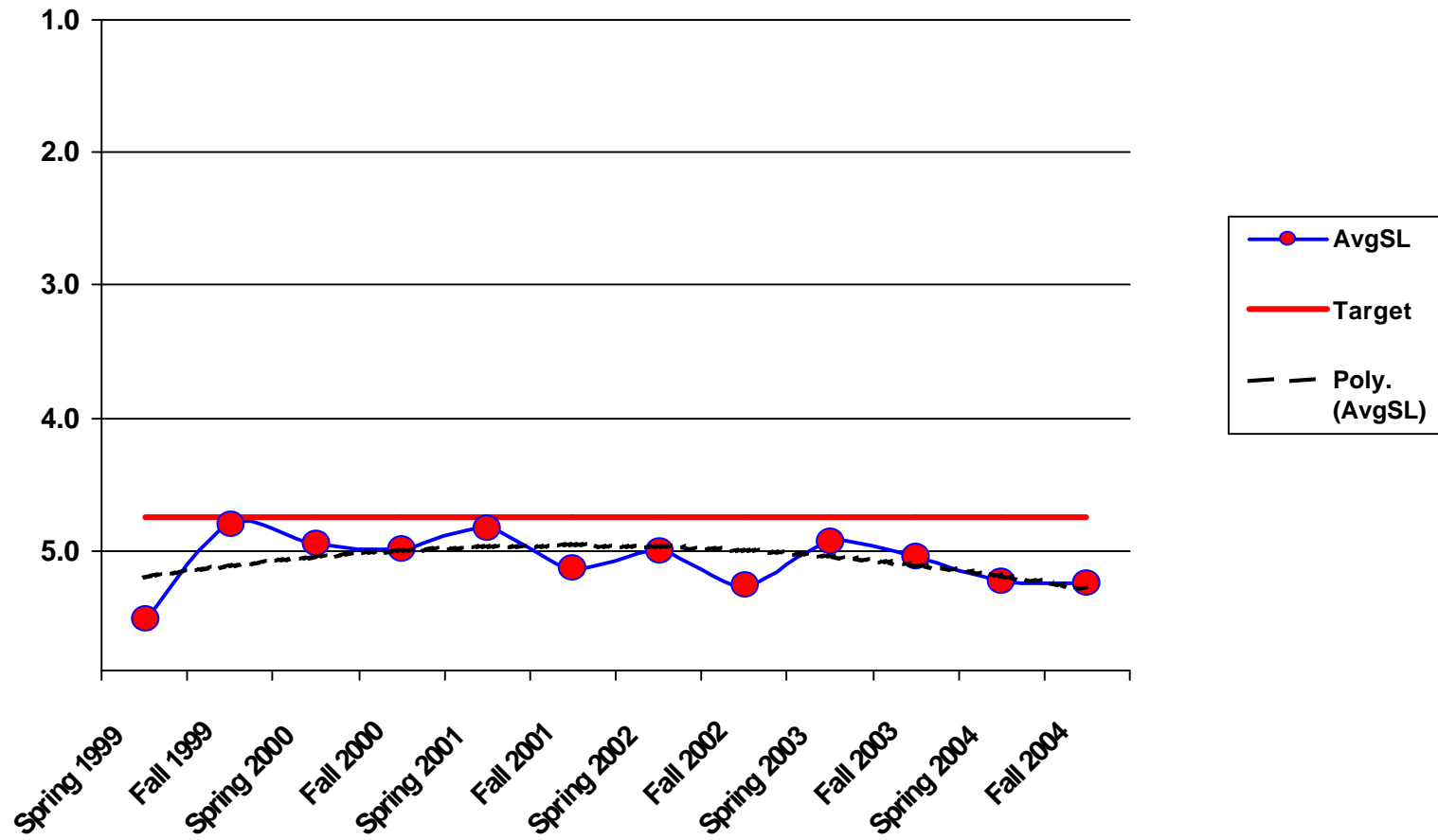
2A3 - Maintain Catch Basins and Inlets
Northwest Region



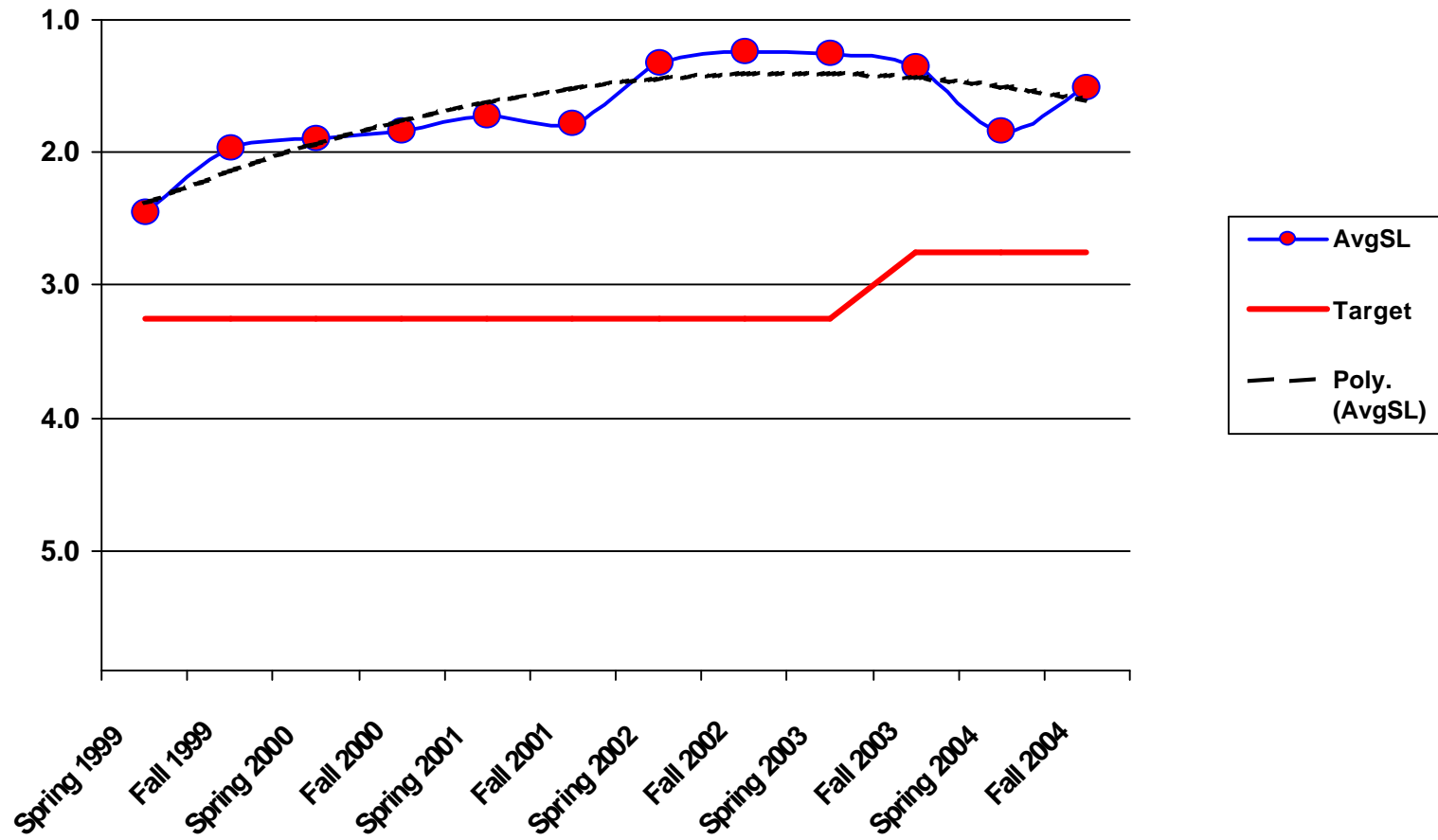
2A5 - Slope Repair
Northwest Region



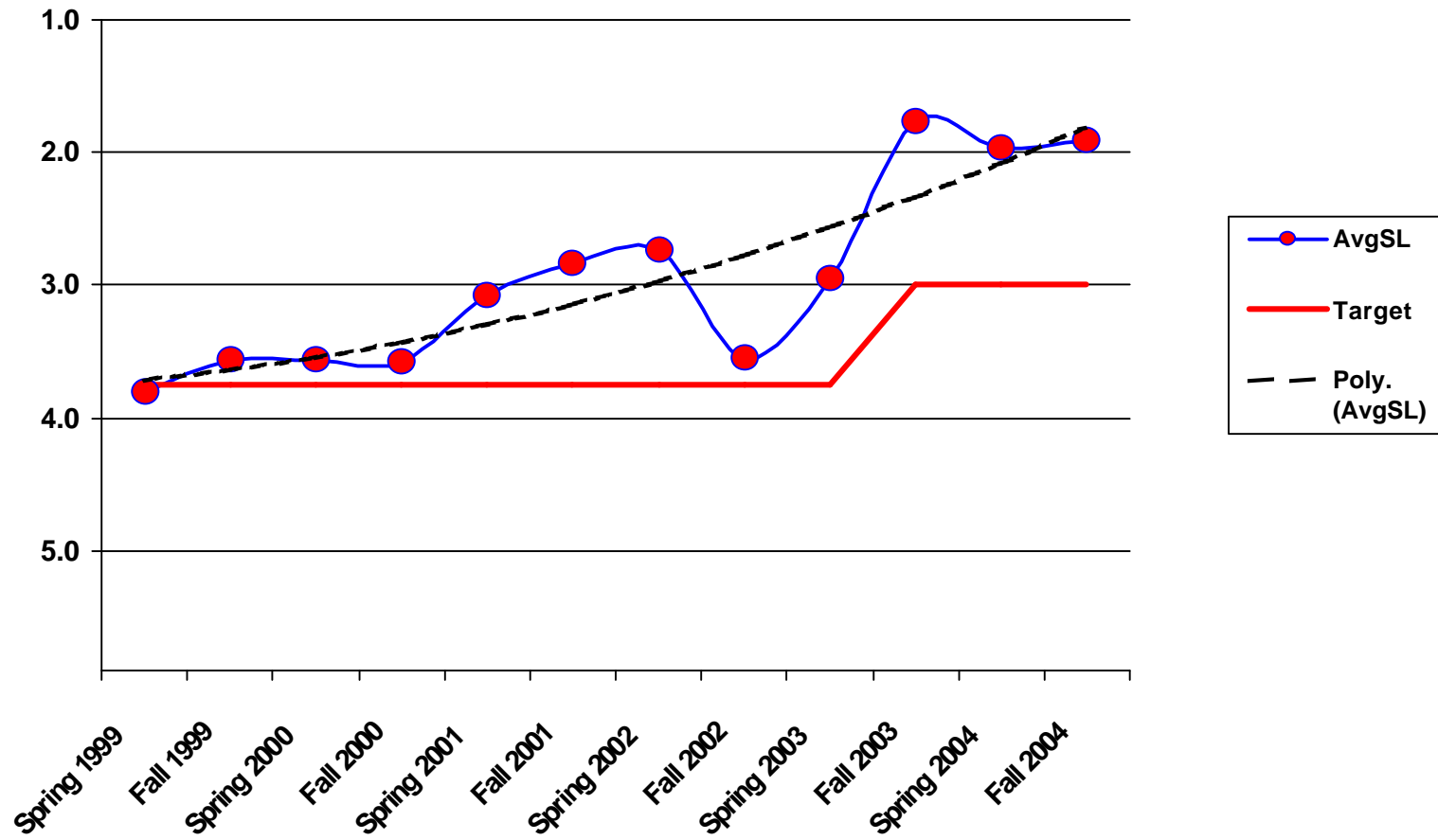
3A1 - Litter Pickup Northwest Region



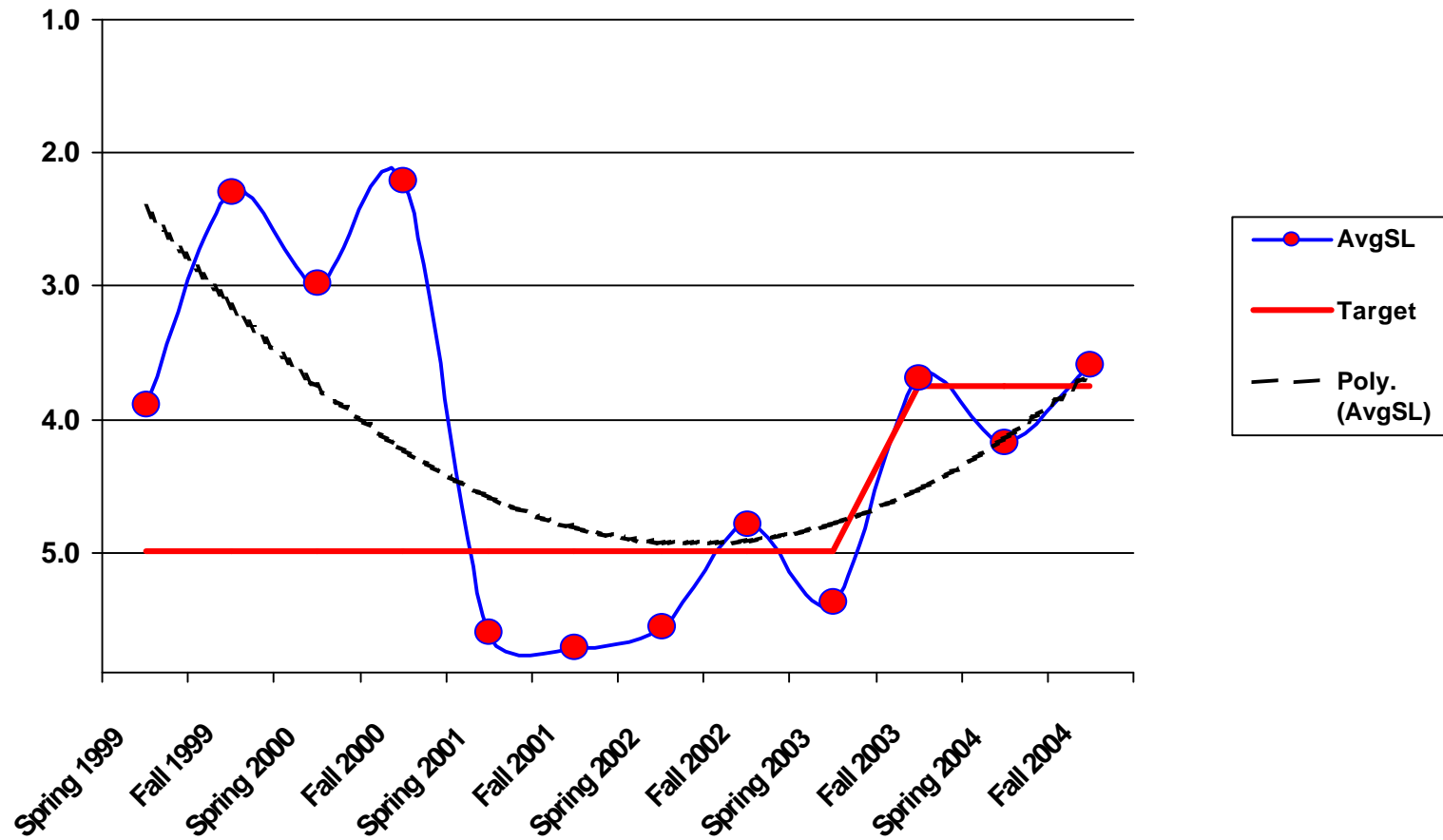
3A2 - Noxious Weed Control Northwest Region



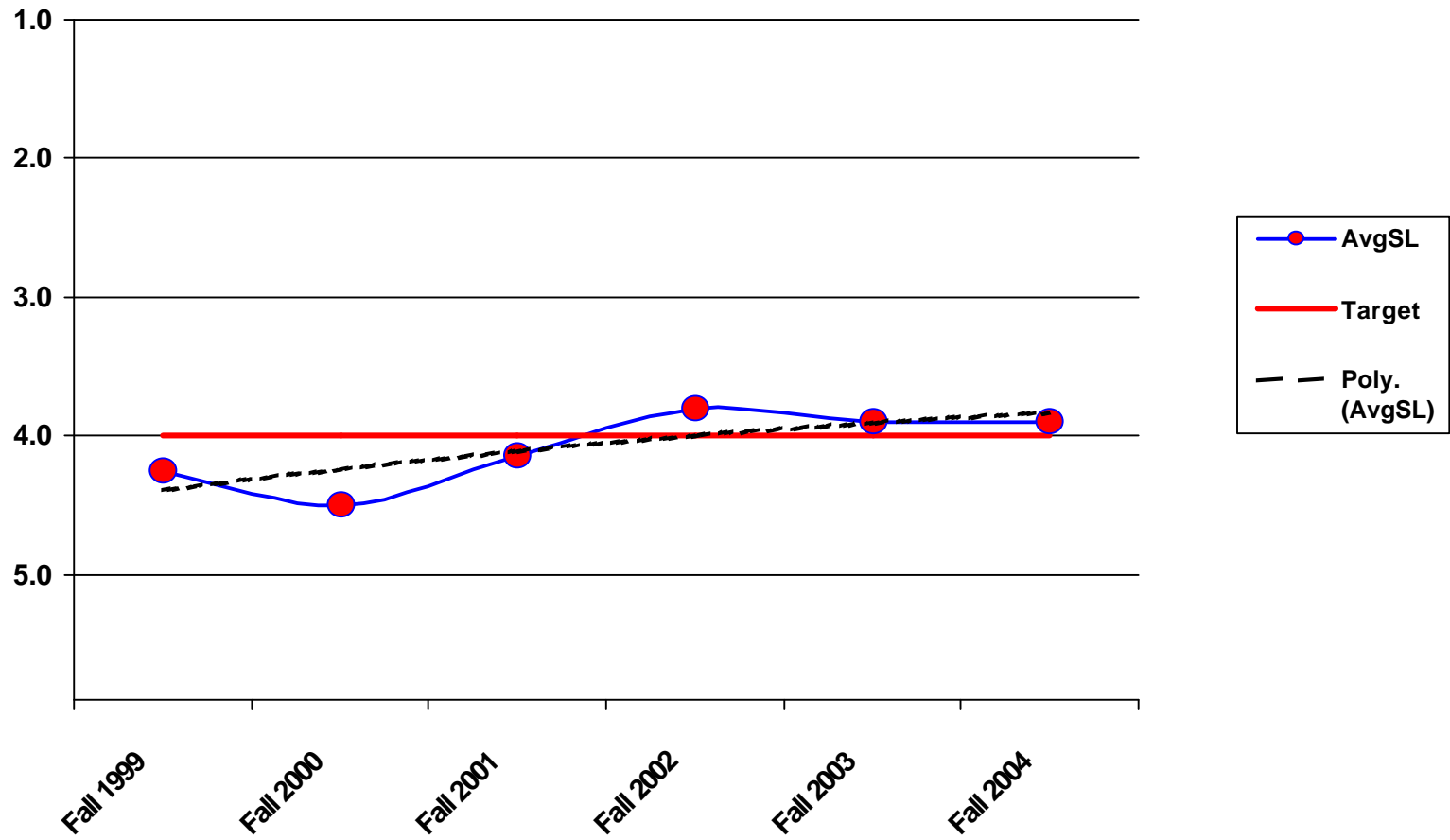
3A3 - Nuisance Vegetation Control Northwest Region



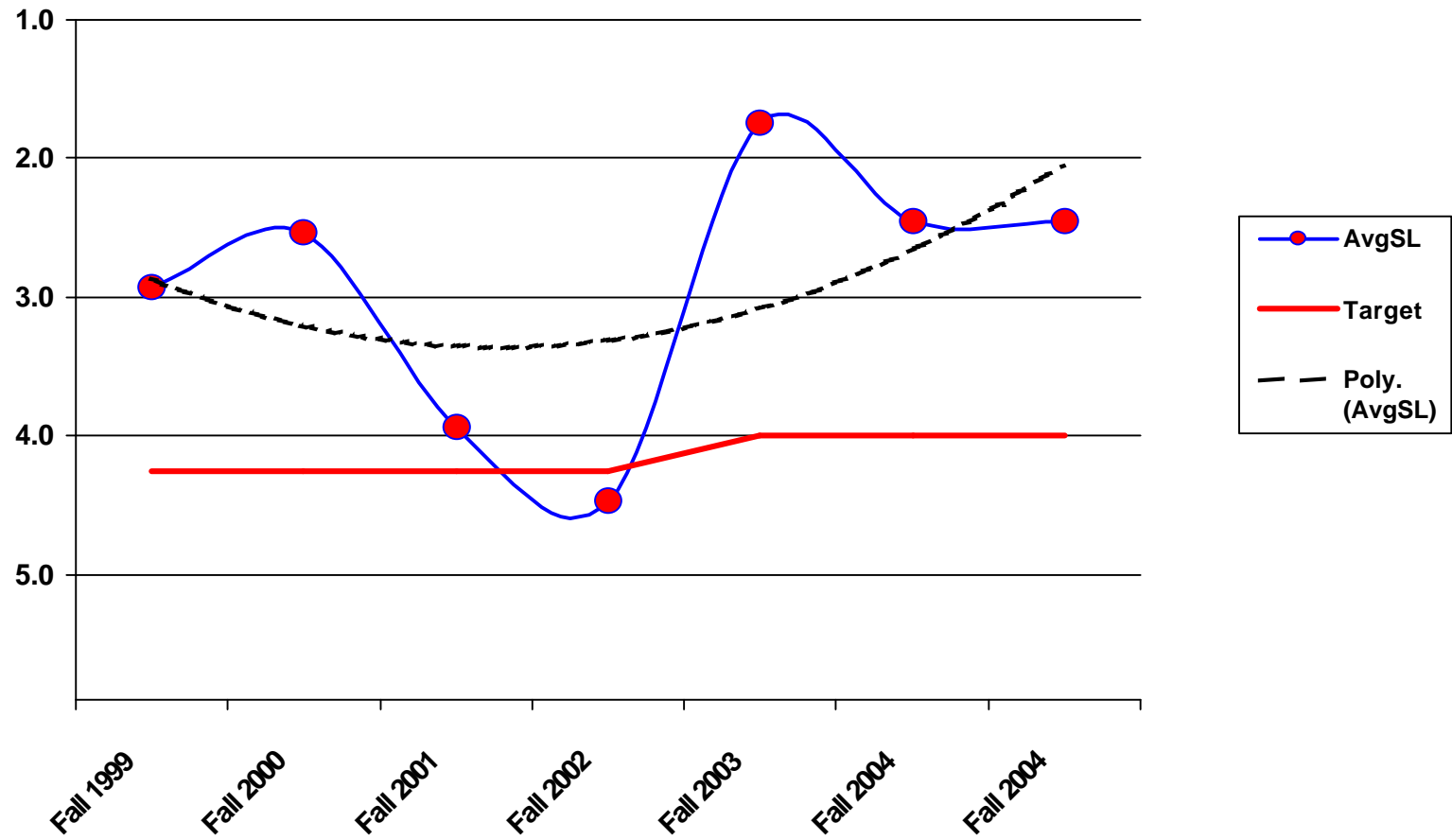
3A4 - Control of Vegetation Obstructions Northwest Region



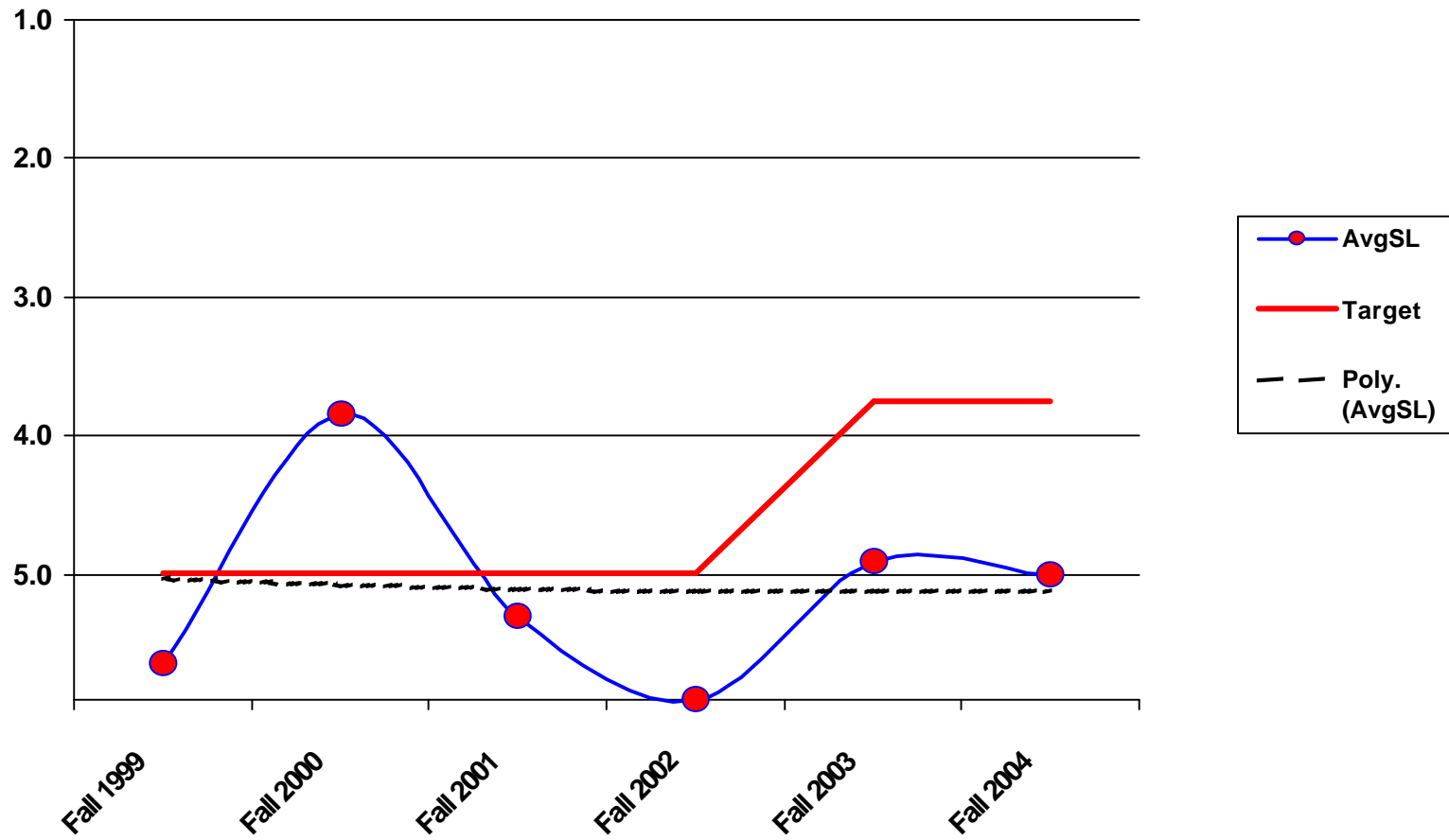
3A5 - Landscape Maintenance
Northwest Region



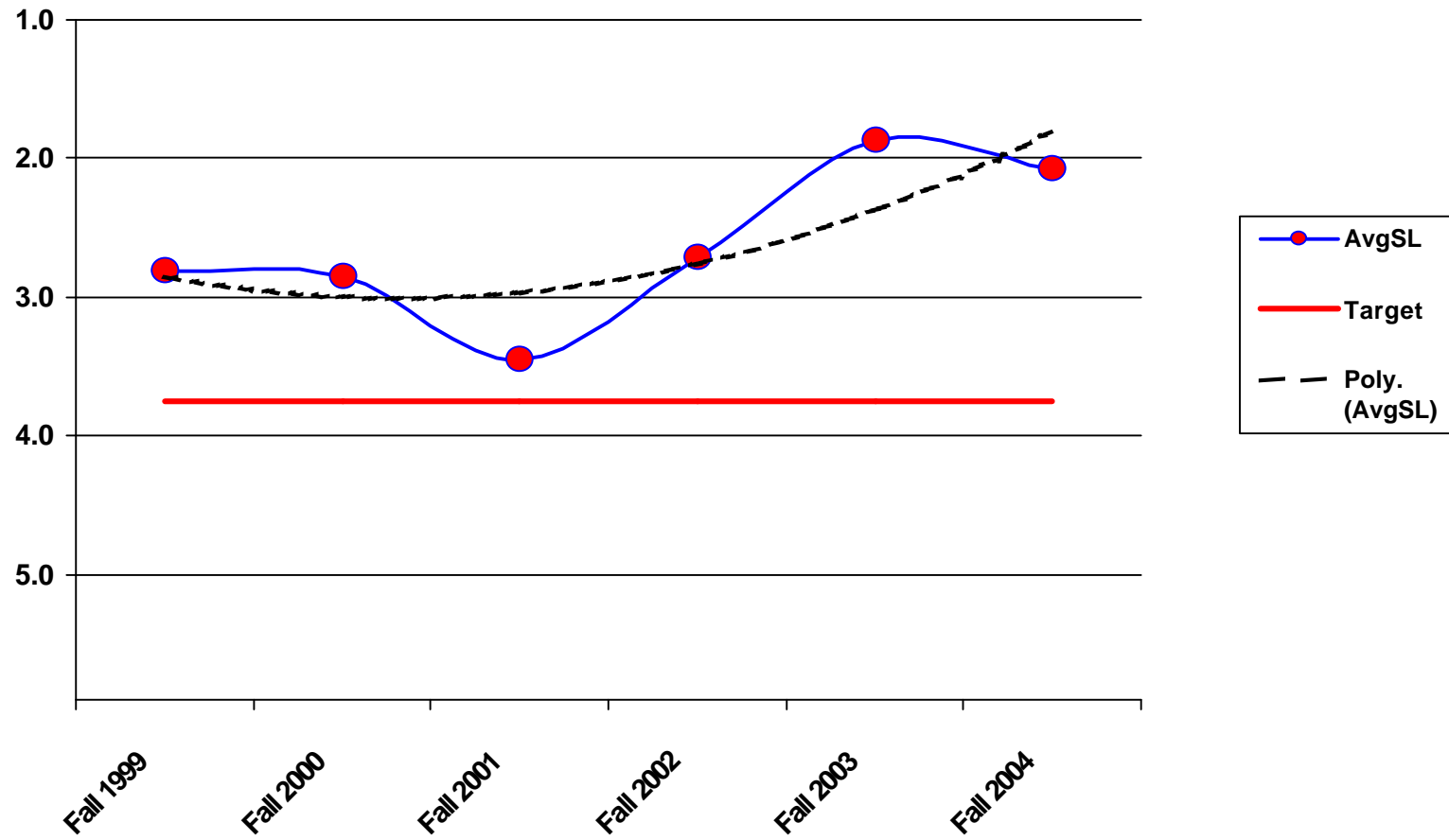
4A1 - Bridge Deck Repair
Northwest Region



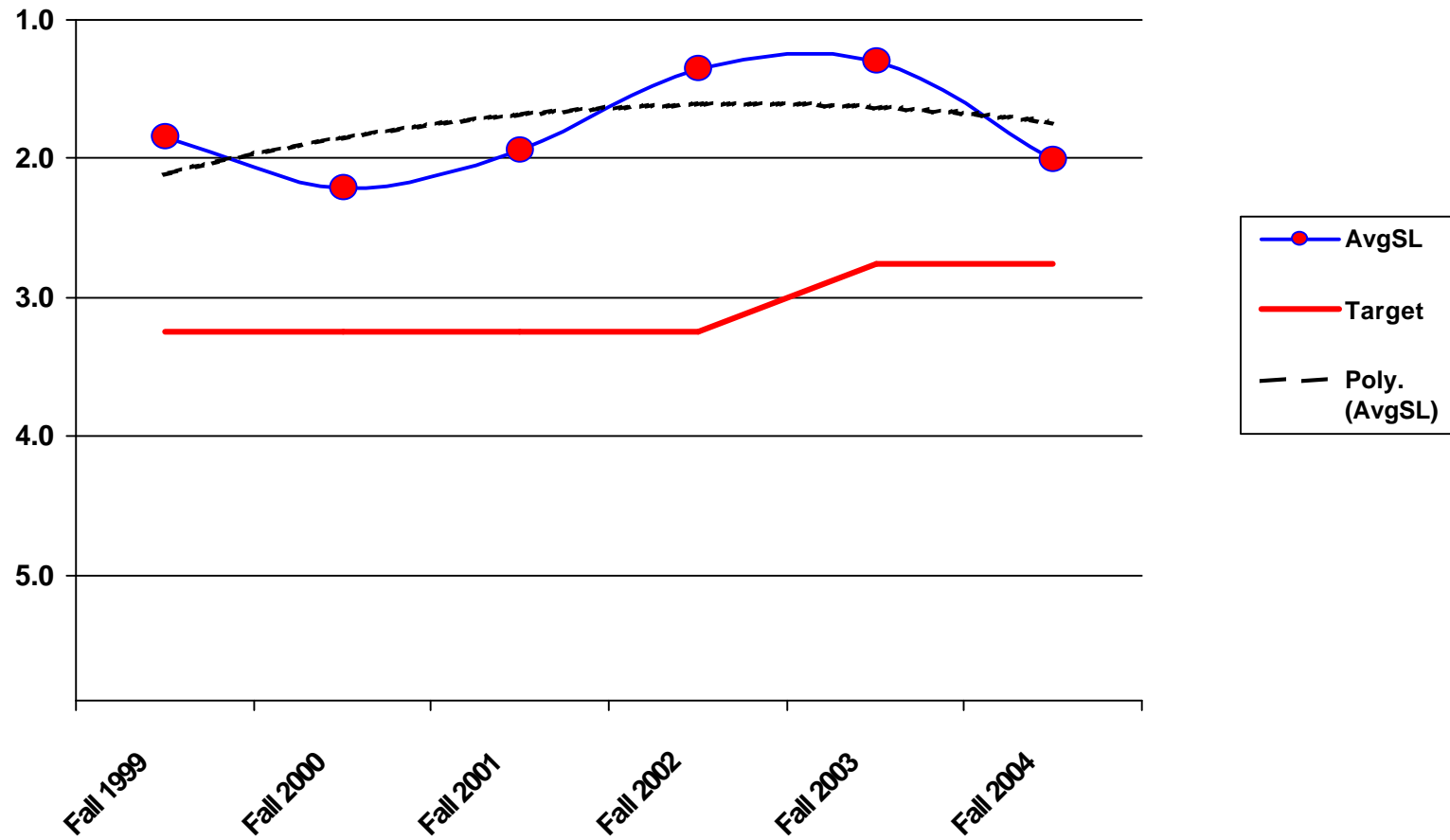
4A2 - Structural Bridge Repair Northwest Region



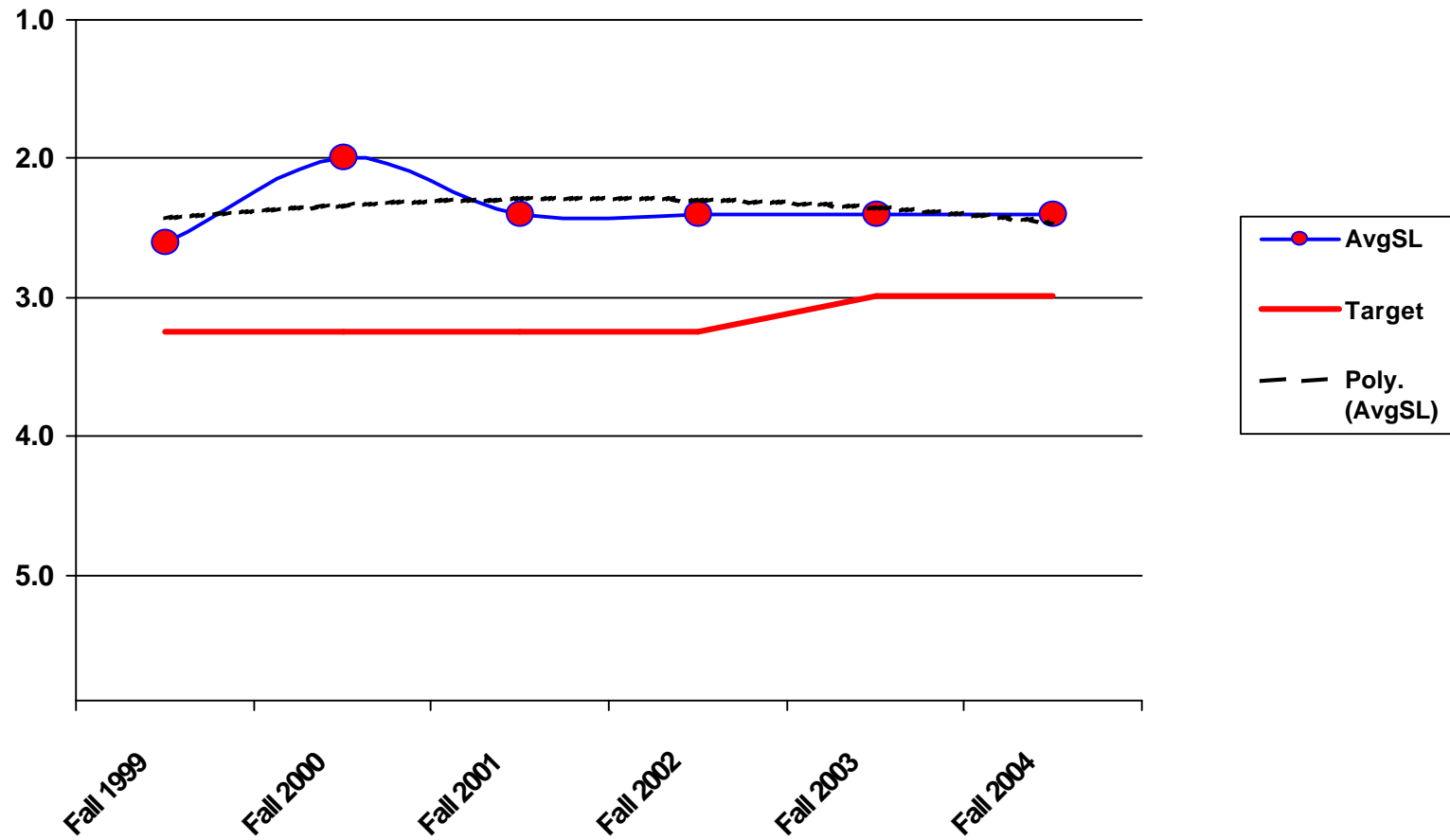
4A3 - Bridge Cleaning Northwest Region



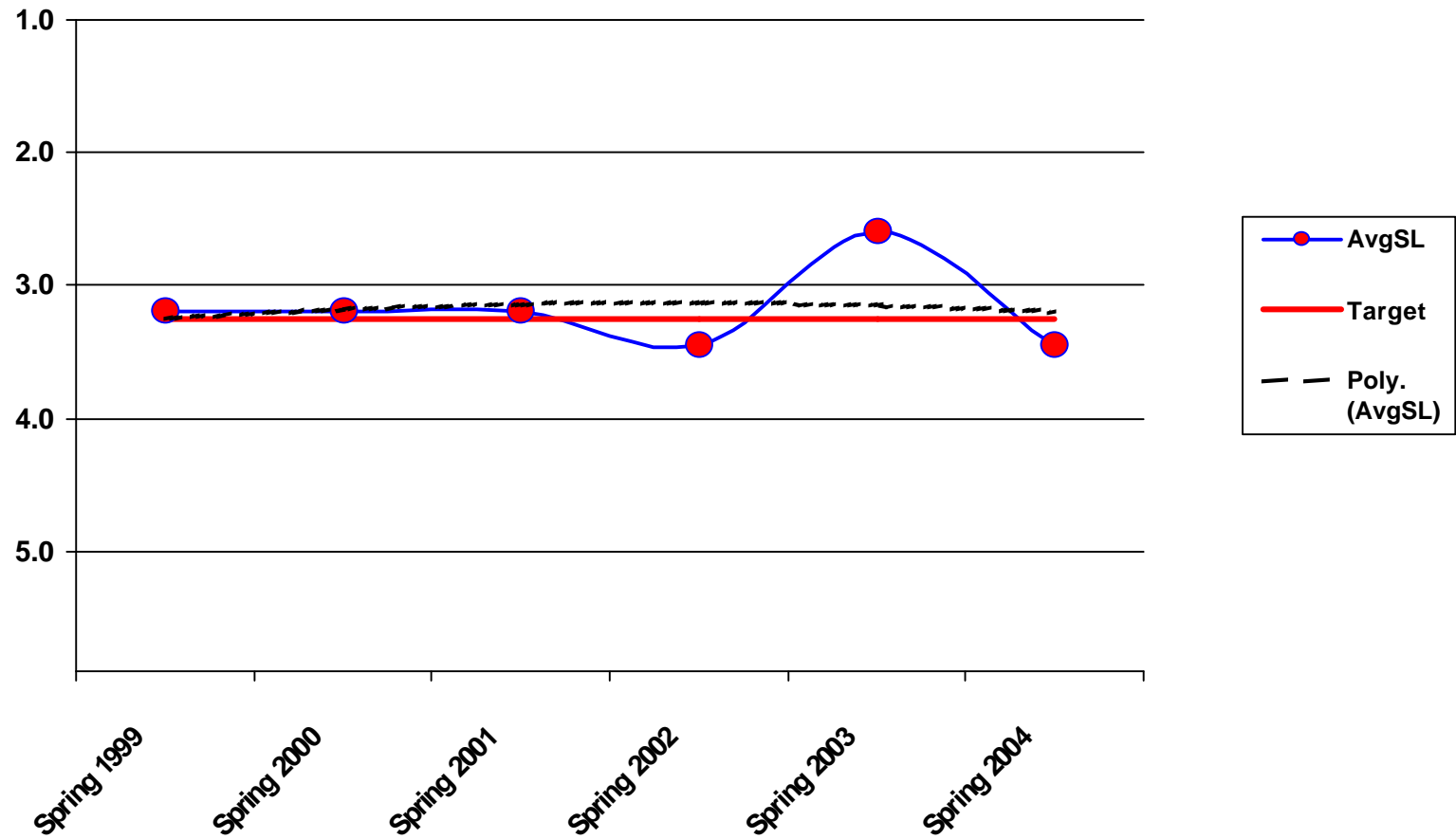
4B1 - Movable and Floating Bridge Operations Northwest Region



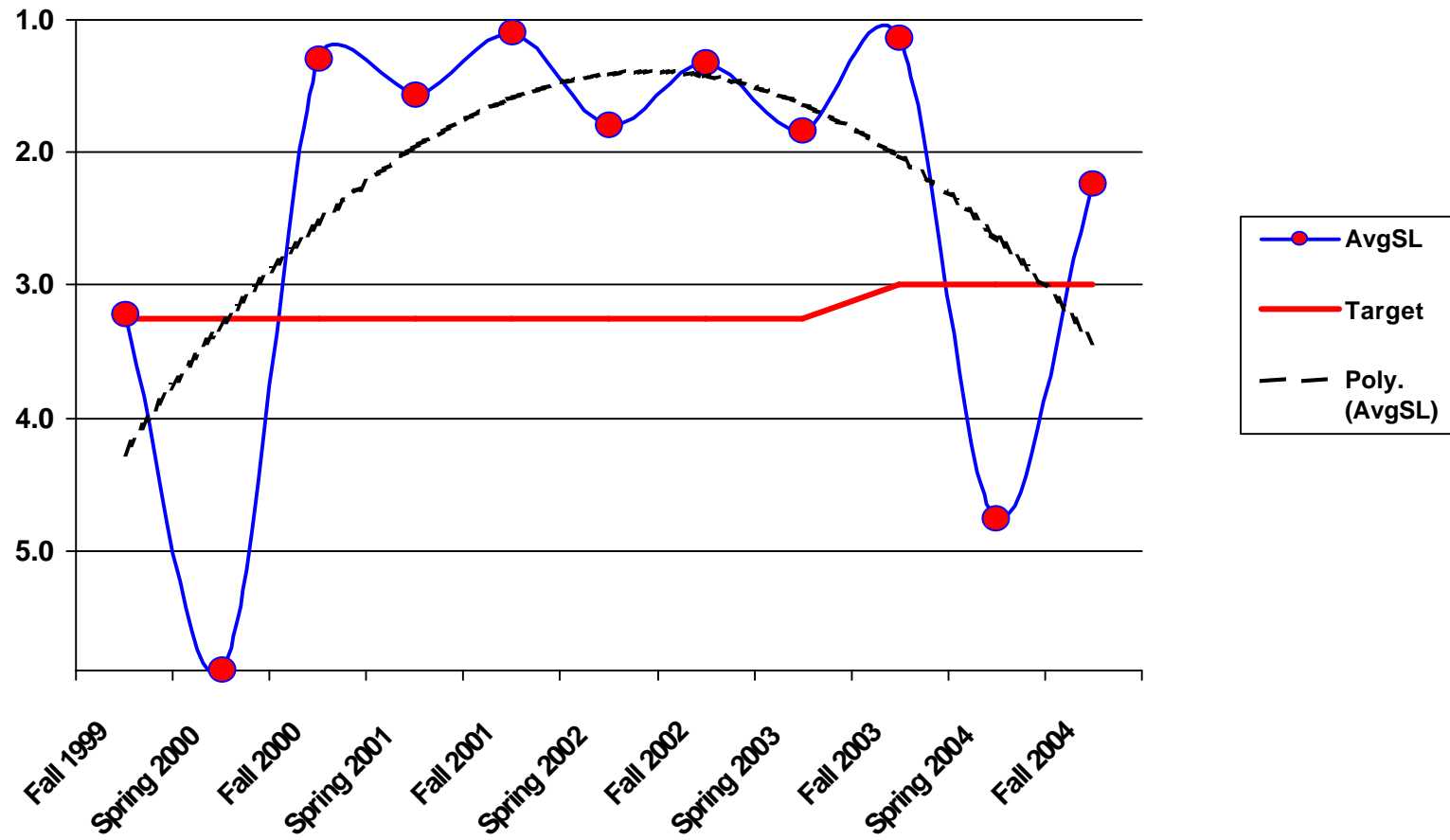
4B3 - Urban Tunnel Systems Northwest Region



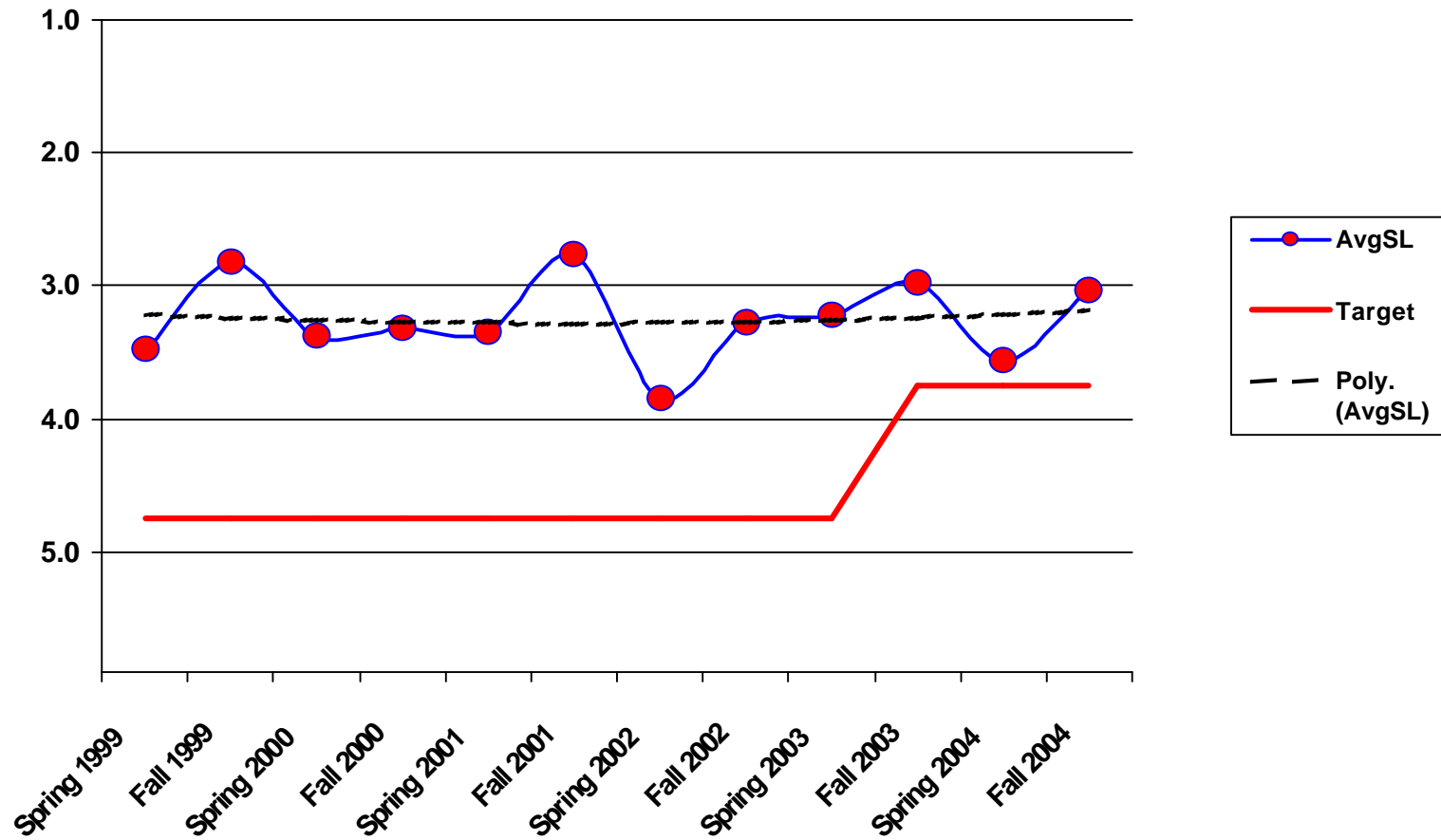
5B1 - Snow and Ice Control Operations Northwest Region



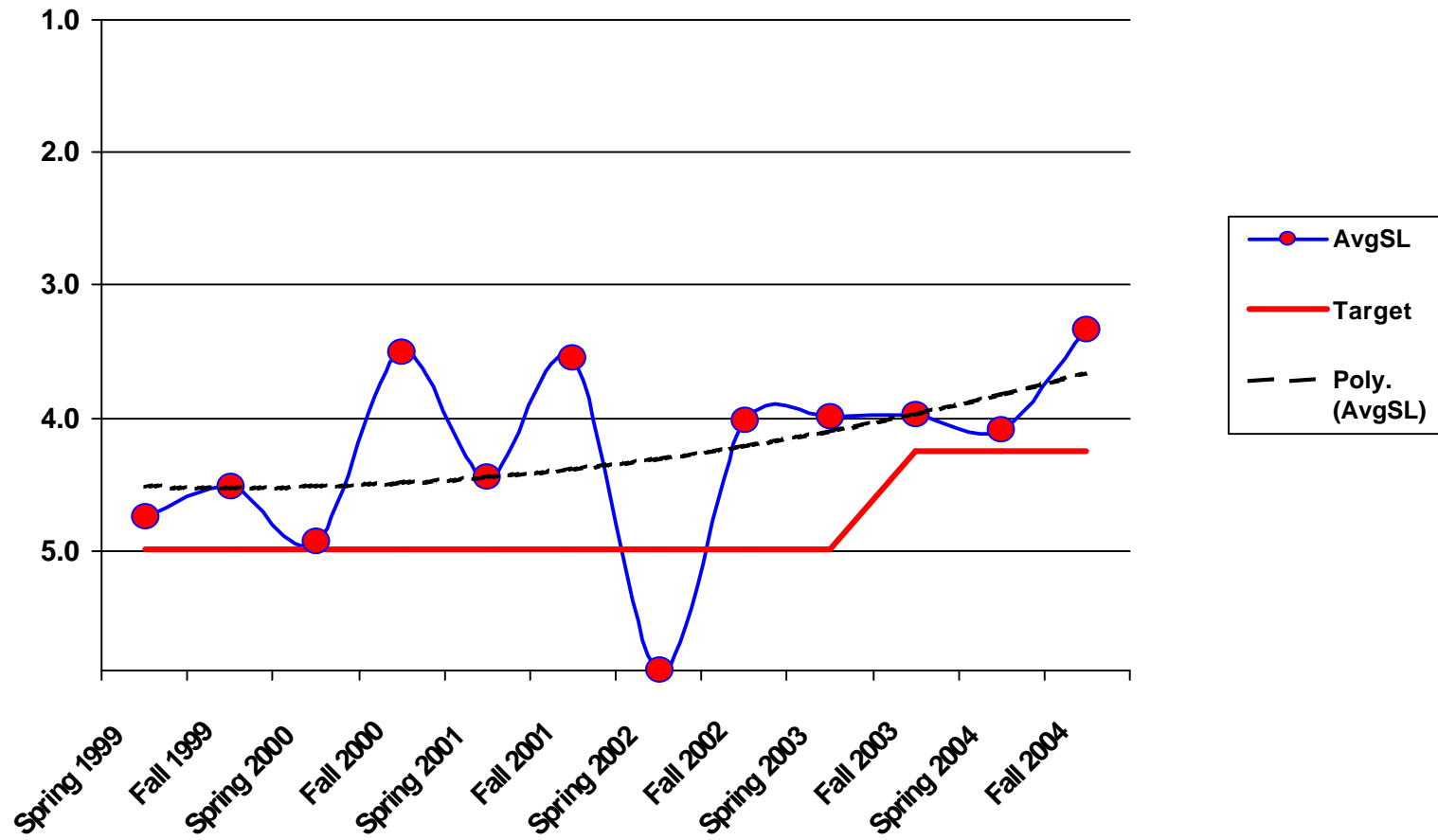
6A1 - Pavement Striping Maintenance
Northwest Region



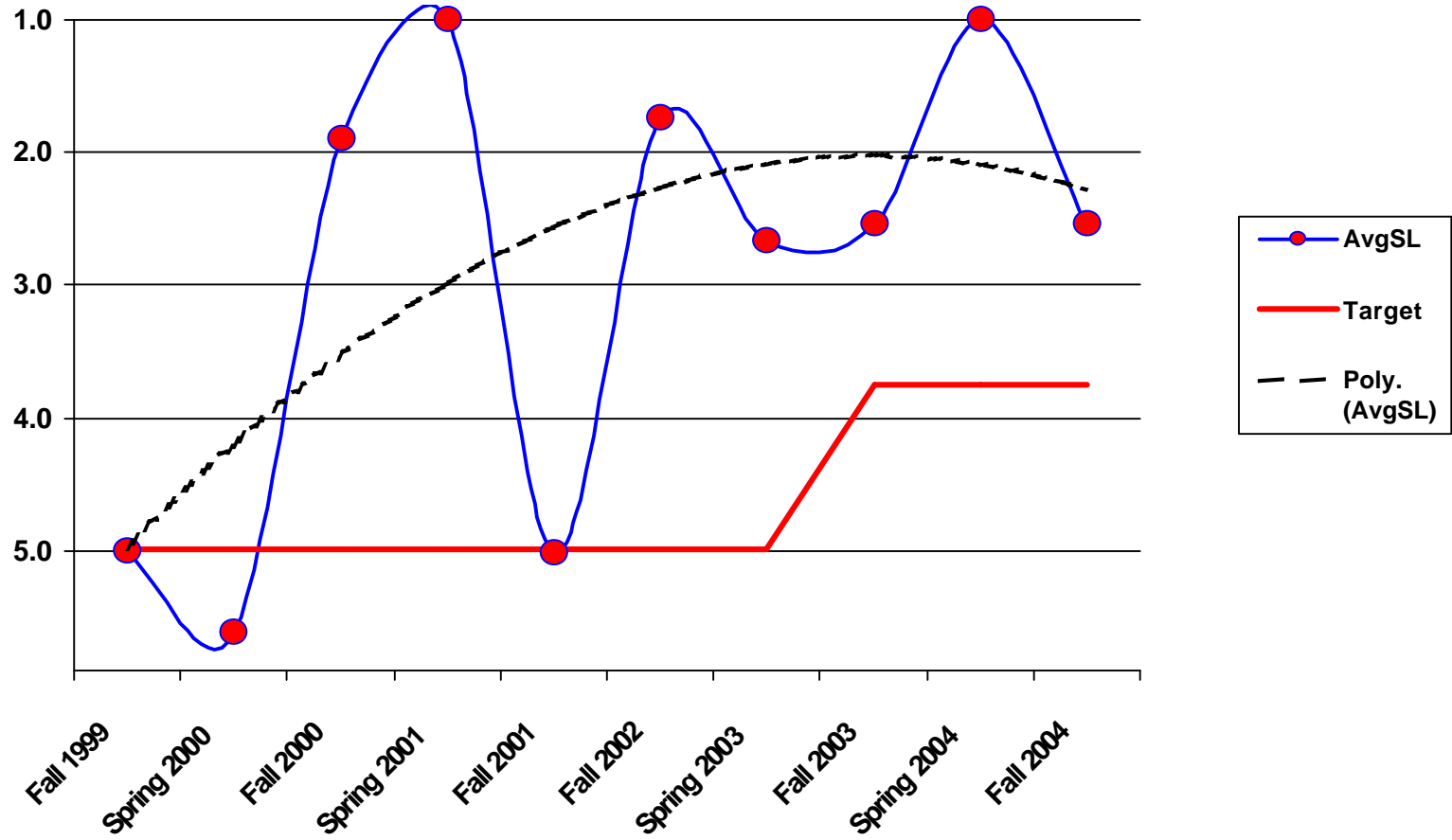
6A2 - Raised/Depressed Pavement Marker Maintenance
Northwest Region



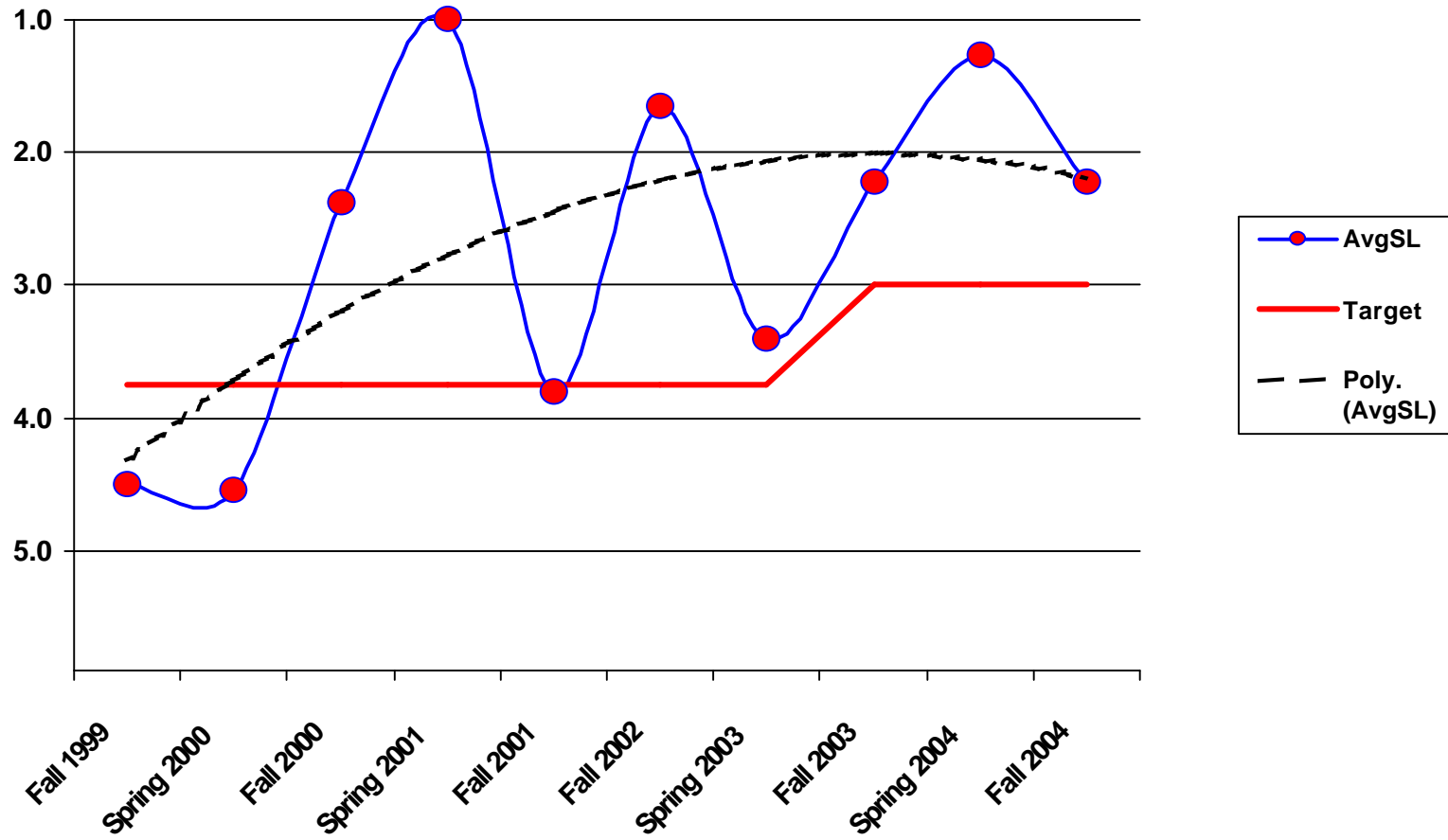
6A3 - Pavement Marking Maintenance Northwest Region



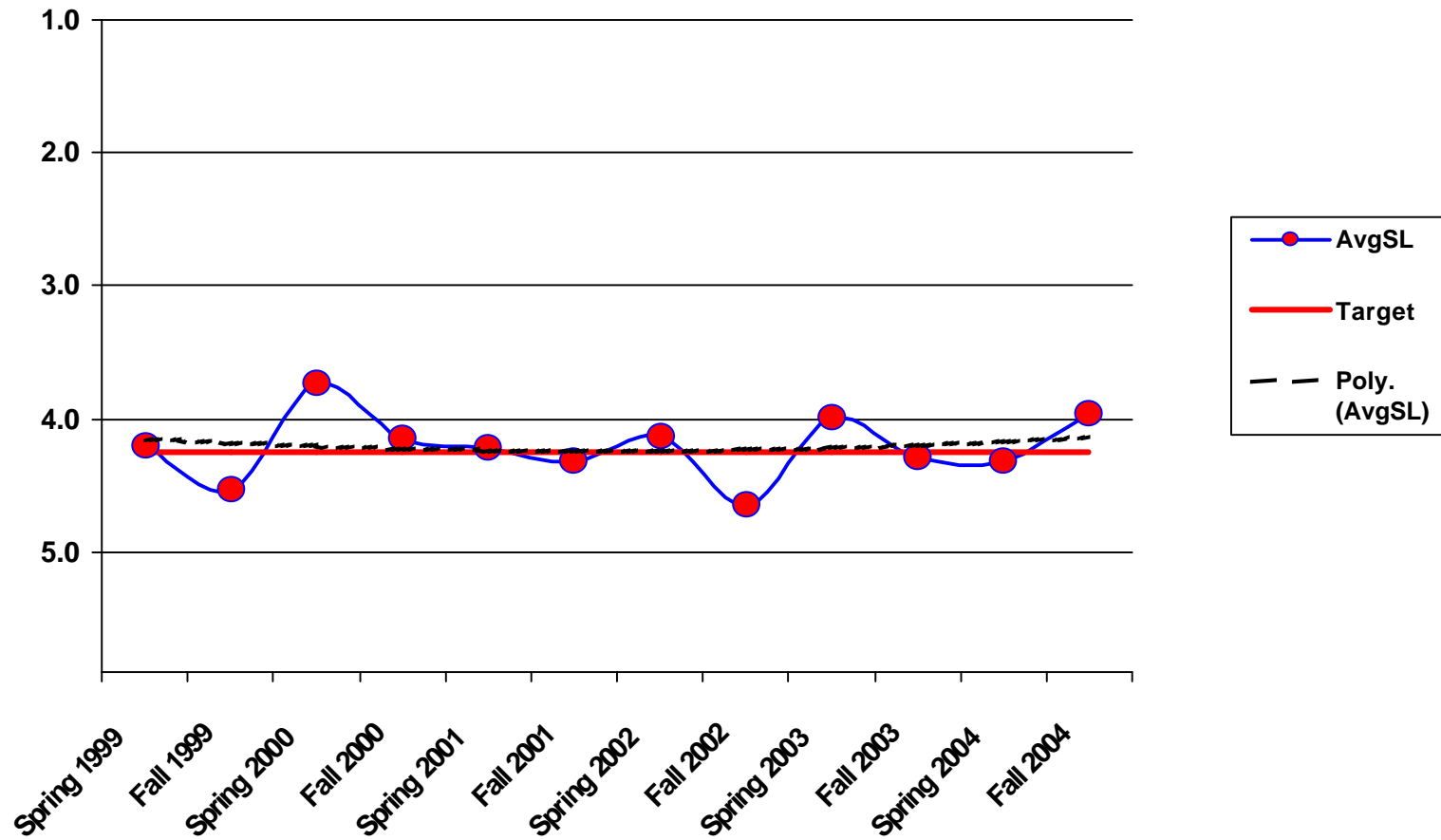
6A4 - Regulatory Sign Maintenance
Northwest Region



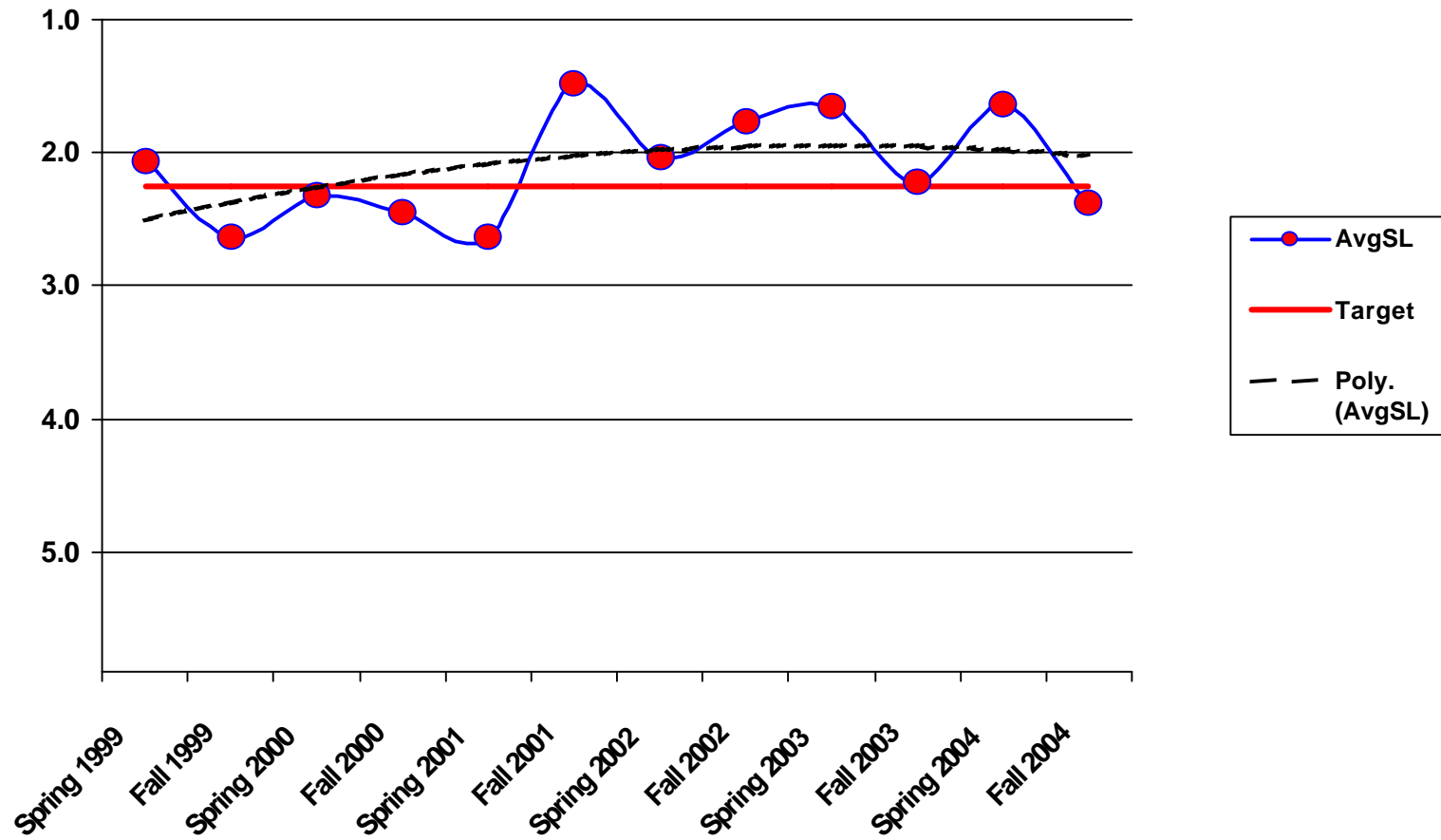
6A5 - Guide Sign Maintenance
Northwest Region



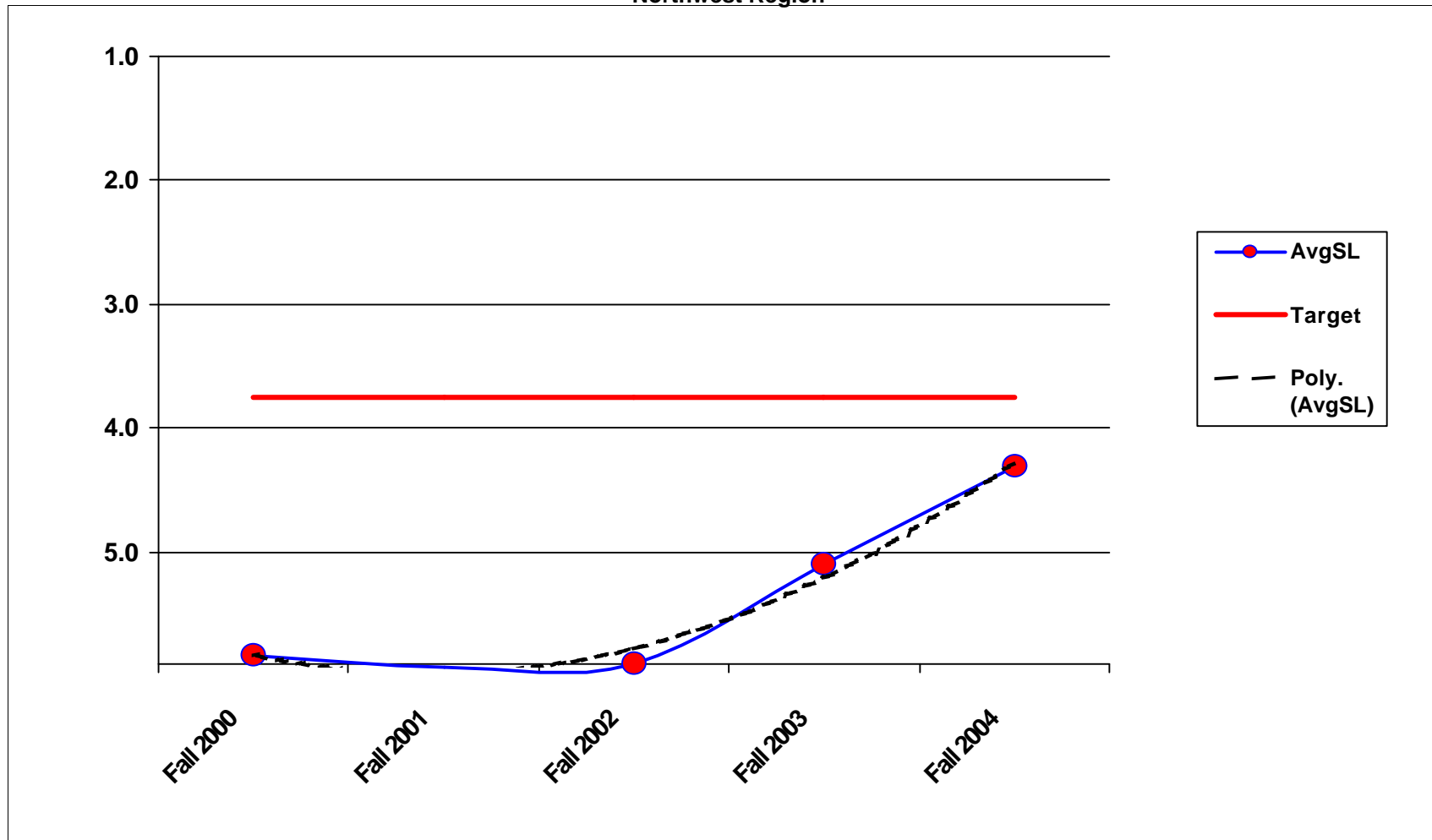
6A6 - Guidepost Maintenance Northwest Region



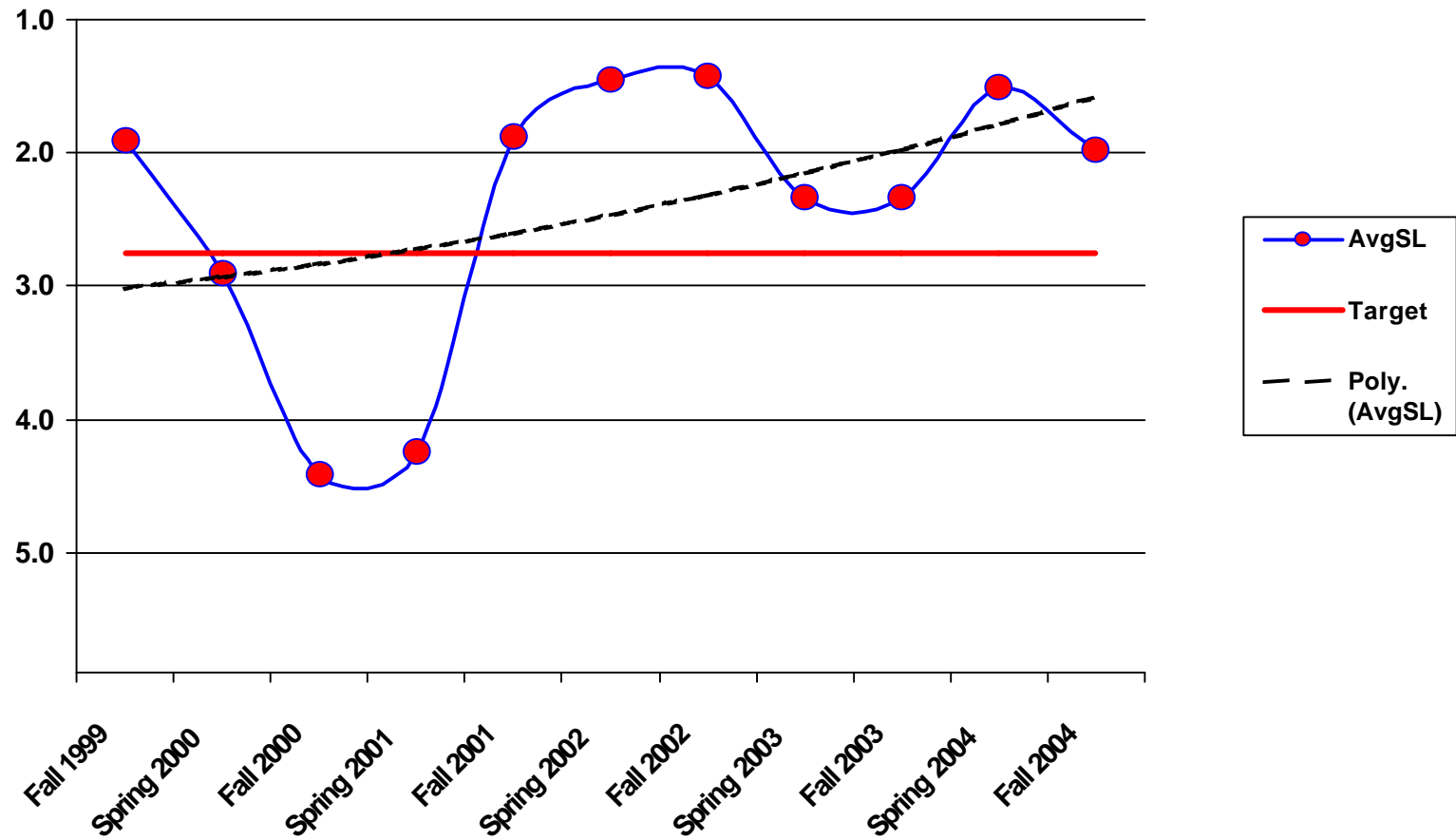
6A7 - Guardrail Maintenance
Northwest Region



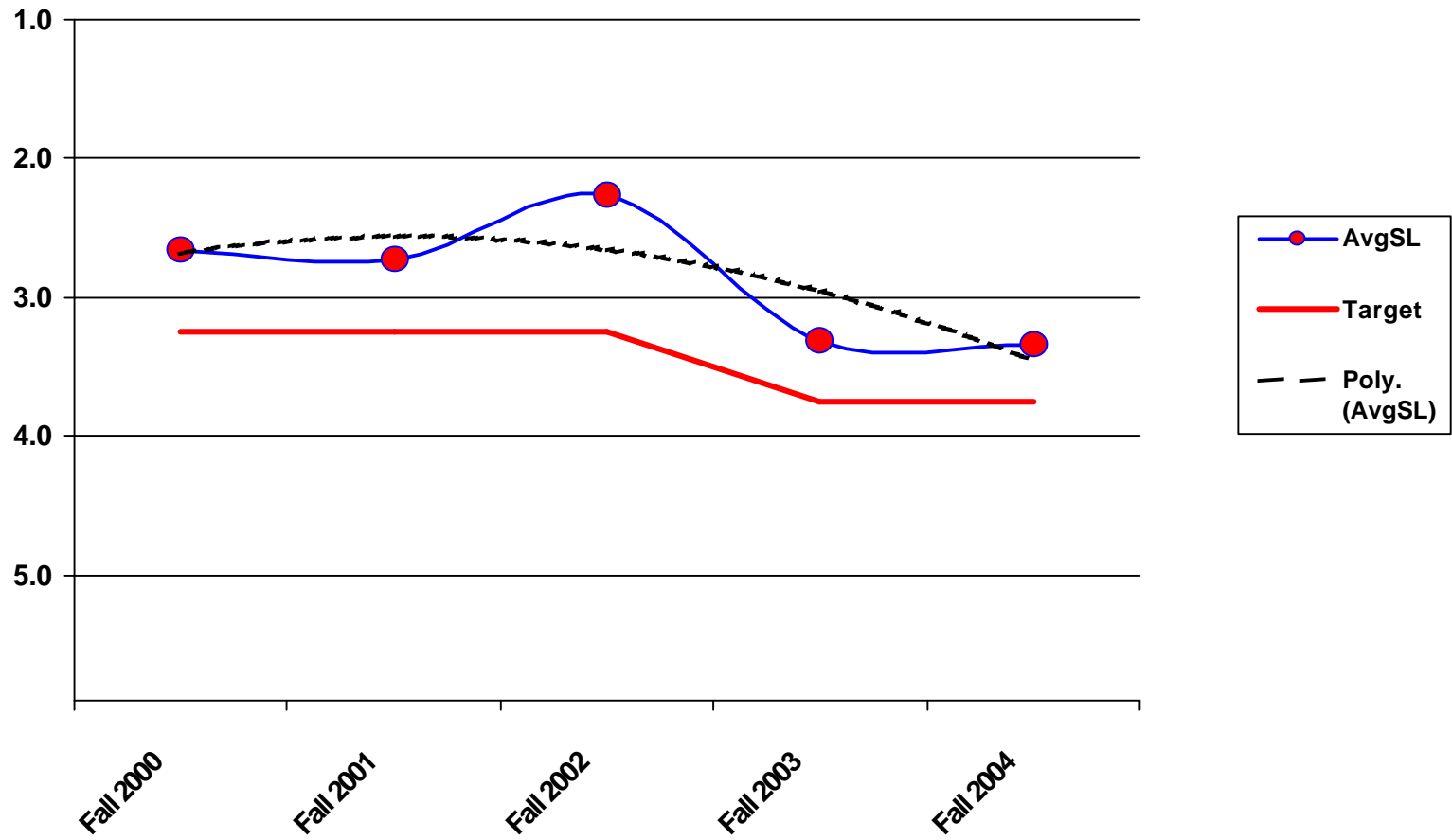
6B1 - Traffic Signal Systems
Northwest Region



6B2 - Highway Lighting Systems Northwest Region



6B3 - Intelligent Traffic Systems Northwest Region



7B1 - Rest Area Operations Northwest Region

